

**RESOLUTION AUTHORIZING AMENDMENT TO WINDSTREAM AGREEMENT BETWEEN ASHTABULA COUNTY COURT OF COMMON PLEAS, JUVENILE DIVISION AND WINDSTREAM (KINETIC BUSINESS)**

WHEREAS, Andrew Misiak, Court Administrator, Juvenile Court, has presented an amendment for the approval of the Board, to-wit:

**GRANTOR:** Ashtabula County Juvenile Court

**PURPOSE:** An amendment to the current contract to reflect the move from 3816 Donahoe Drive to 4717 Main Avenue, Ashtabula, OH 44004

**Cost:** Monthly charges of \$483.75 (Currently being billed)

**Term:** Effective Date: May 5, 2023 - for a term of 36 months

WHEREAS, the amendment has been reviewed and it is found that such an amendment would be desirable and is necessary; now

THEREFORE, BE IT RESOLVED, by the Board of Commissioners of Ashtabula County, Ohio that the amendment between Ashtabula County Juvenile Court and Windstream be made in accordance with a copy of said amendment on file in this office.

BE IT FURTHER RESOLVED that the President of the Board, on behalf of the Board of Commissioners of Ashtabula County, is authorized to execute any and all necessary documents

**ASHTABULA COUNTY COMMISSIONERS  
CERTIFICATION PAGE**

**Resolution No. 2023-294**

**May 23, 2023**

**RESOLUTION AUTHORIZING AMENDMENT TO WINDSTREAM AGREEMENT  
BETWEEN ASHTABULA COUNTY COURT OF COMMON PLEAS, JUVENILE  
DIVISION AND WINDSTREAM (KINETIC BUSINESS)**

**Upon the motion of Kathryn L. Whittington, seconded by J.P. Ducro IV.**

**VOTE:**

**Casey R. Kozlowski  
Kathryn L. Whittington  
J.P. Ducro IV**

**Aye  
Aye  
Aye**

**CERTIFICATE OF CLERK**

IT IS HEREBY CERTIFIED that the foregoing is a true and correct transcript of a resolution acted upon and duly passed by the Board of County Commissioners of Ashtabula County, Ohio, on the date noted above.



---

Lisa Hawkins, Clerk of the Board  
Board of County Commissioners  
Ashtabula County, Ohio

**AMENDMENT TO WINDSTREAM AGREEMENT**

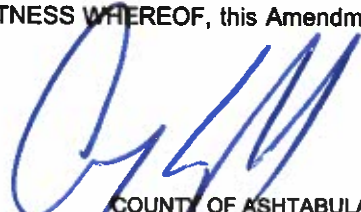
This AMENDMENT ("Amendment") effective as of the latter of the signature dates below, amends the Agreement, in addition to any and all related addenda or amendments (collectively, the "Agreement"), by and between COUNTY OF ASHTABULA ("Customer") and the Windstream legal entity(ies) providing the Service to Customer, as identified on Customer's bill ("Windstream").

**TERMS OF AMENDMENT**

Windstream and Customer hereby agree to amend the Agreement by moving, adding or changing Services at an existing Service location or adding a new Service location, as identified in Quote# 2606773, attached hereto and hereby incorporated into the Agreement. The Services to be provided at such Service locations and rates for the same are also set forth in the Quote, along with other applicable terms and conditions.

Except as modified by this Amendment, the terms and conditions set forth in the Agreement remain unchanged. All amended Services are subject to the Term stated on the Quote.

IN WITNESS WHEREOF, this Amendment is hereby duly executed by an authorized representative of each Party hereto.

  
 COUNTY OF ASHTABULA  
 AUTHORIZED REP.  
 (PRINTED NAME): Casey Kozlowski  
 SIGNATURE: \_\_\_\_\_  
 TITLE: President  
 DATE: 5-23-23

**WINDSTREAM**  
 AUTHORIZED REP.  
 (PRINTED NAME): Rebecca L. Cole  
 SIGNATURE: Rebecca L. Cole  
0836AB385AE341A  
 TITLE: Director of Customer Advocacy  
 DATE: 5/22/2023



## Account Summary

Customer Name	COUNTY OF ASHTABULA
Quote #	2606773
Windstream Kinetic Representative	Gary Bryant
Contract Term Length	36 Months
Effective Date	May 5, 2023

## Summary of Charges (Total for All Locations)

Product	Monthly Recurring Charges	One-Time Charges
Advantage Business Lines	\$33.50	\$0.00
PRI	\$442.25	\$0.00
Common Voice Features	\$0.00	\$0.00
Services	\$8.00	\$0.00
<b>Total</b>	<b>\$483.75</b>	<b>\$0.00</b>

## Service Agreement Summary

This Service Agreement is subject to and controlled by the Kinetic Business By Windstream Service Terms and Conditions and the service-specific terms and conditions located at <https://www.windstream.com/about/legal/kinetic-business-terms-and-conditions>, including how such terms may be modified from time to time, and all of which are hereby incorporated herein by reference. By your signature you warrant that you have read, understand and agree to the Service Agreement and Kinetic Business By Windstream Service Terms and Conditions and applicable service-specific terms and conditions, and acknowledge that you are authorized to sign this Service Agreement and order the Service(s) as outlined herein.

CUSTOMER

WINDSTREAM

Signature: \_\_\_\_\_

Signature:  \_\_\_\_\_  
0836AB385AE341A

Printed Name: \_\_\_\_\_

Printed Name: Rebecca L. Cole

Title: \_\_\_\_\_

Title: Director of Customer Advocacy

Date: \_\_\_\_\_

Date: 5/22/2023

This offer is voidable by Windstream if not signed and returned by 6/19/2023.

### Location Summary

Location Name	Monthly Recurring Charges	One-Time Charges	Credits
ASHTABULA COMMON PLEAS COURT	\$483.75	\$0.00	\$0.00

### Location Detail

Location Name	ASHTABULA COMMON PLEAS COURT	Account Number	167631
Location Address	4717 MAIN AVE , ASHTABULA, OH 44004-6943	Service Order Type	Existing Customer

Total One-Time Charges:  
\$0.00

Total Recurring Charges:  
\$483.75

### Monthly Recurring Charges

Product	Qty.	Unit Price	Total Price
<b>Advantage Business Lines</b>			
FSLC	1	\$9.20	\$9.20
POTS Lines	1	\$24.30	\$24.30
<b>Common Voice Features</b>			
900/976 Block	1	\$0.00	\$0.00
International Block	1	\$0.00	\$0.00
<b>PRI</b>			
PRI Channels	23	\$3.75	\$86.25
WIN DID Block of 20	3	\$4.00	\$12.00
PRI Access	1	\$344.00	\$344.00
<b>Services</b>			
B CHANNEL-ALTERNATE VOICE/DATA	2	\$4.00	\$8.00
<b>Total</b>			<b>\$483.75</b>





### Letter of Agency

Contact Name:	Company Name: COUNTY OF ASHTABULA
Billing Address:	
City, State, Zip:	
Current Carrier:	Order Date:

#### Authorization to Change Service Provider(s)

On behalf of the Company, I hereby authorized Windstream Communications ("Windstream") and its operating affiliates\* listed on Exhibit A to change my Company's provider(s) for the following services from my current telecommunications carrier(s) to Windstream for each of the telephone numbers listed below. Check all applicable services:

	Local
	Intrastate, IntraLATA Long Distance Service (also known as local toll)
	Interstate, InterLATA and International Long Distance

I represent that I am at least eighteen years of age and that I have the authority to change telecommunications carriers for each of the telephone numbers identified below. I understand that I have the right to obtain telecommunications services individually. I also understand that I may designate only one local exchange carrier, one intraLATA carrier, and one interLATA carrier per telephone number.

I choose Windstream to act as my agent to carry out the change(s) and authorize Windstream to handle on my behalf all arrangements, including ordering, changing, and/or maintaining my service, with my local telephone company(s), interexchange carriers, equipment vendor(s), and consultant(s). By designating Windstream to act as my agent, I do not permit Windstream to change my service to a carrier other than Windstream. I understand, that there may be a fee to change from the Company's current telecommunications carrier(s) to Windstream.

**Telephone Numbers:**


I authorize Windstream to issue all necessary instructions on my behalf and confirm that my preferred provider for the telecommunications service(s) checked above will be changed for the telephone number(s) specified above. This agreement will remain in effect until revoked in writing by the Company.

**Company  
Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\*Business Telecom of Virginia, Business Telecom, Cavalier Telephone Mid-Atlantic, Cavalier Telephone, Choice One Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New York, Ohio, Pennsylvania, or Rhode Island), Connecticut Broadband, Connecticut Telephone & Communication Systems, Conversent Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, or Vermont), CTC Communications, CTC Communications of Virginia, DeltaCom Business Solutions, DeltaCom, Windstream New Edge, LLC, Windstream FiberNet, LLC, Georgia Windstream, Intellifiber Networks, LDMI Telecommunications, Lightship Telecom, McLeodUSA Telecommunications Services, Nebraska Windstream, Network Telephone, NuVox (Arkansas or Indiana), Oklahoma Windstream, PAETEC Communications of Virginia, PAETEC Communications, Talk America of Virginia, Talk America, Texas Windstream, The Other Phone Company, US LEC Communications, US LEC (of Alabama, Florida, Georgia, Maryland, North Carolina, Pennsylvania, South Carolina, Tennessee, or Virginia), US Xchange (of Illinois, Indiana, Michigan, or Wisconsin), Windstream (Communications Southwest, Accucomm Telecommunications, Alabama, Arkansas, Buffalo Valley, Communications Kerrville, Communications Telecom, Communications, Concord Telephone, Conestoga, D&E Systems, D&E, Direct, EN-TEL, Florida, Georgia Communications, Georgia Telephone, Georgia, Iowa Communications, Iowa-Comm, IT-Comm, KDL, KDL-VA, Kentucky (East or West), Kerrville Long Distance, Lakedale Link, Lakedale, Lexcom Communications, Lexcom Long Distance, Mississippi, Missouri, Montezuma, Norlight, North Carolina, NorthStar, NTI, Windstream of the Midwest, Ohio, Oklahoma, Pennsylvania, South Carolina, Southwest Long Distance, Standard, Sugar Land, Systems of the Midwest, or Western Reserve), or Windstream NuVox (of Indiana, Kansas, Missouri, Ohio, and Oklahoma)

# OfficeSuite Site Readiness Questionnaire

## INSTRUCTIONS:

Ask the customer the following questions to ensure the site is ready for installation. ANY RESPONSE ON THIS FORM OF "NO/UNSURE" will require a [SITE SURVEY](#) request to have an order created to dispatch a technician to evaluate the site. PLEASE avoid this if possible.

## KEYS:

**Q1.** A CAT5e (commonly referred to as LAN Cable) needs to be available anywhere an Office Suite device will be positioned. IF the customer has a PC with LAN connection at all the locations where a device will be positioned, the OS Device can share this connection, so nothing to add.

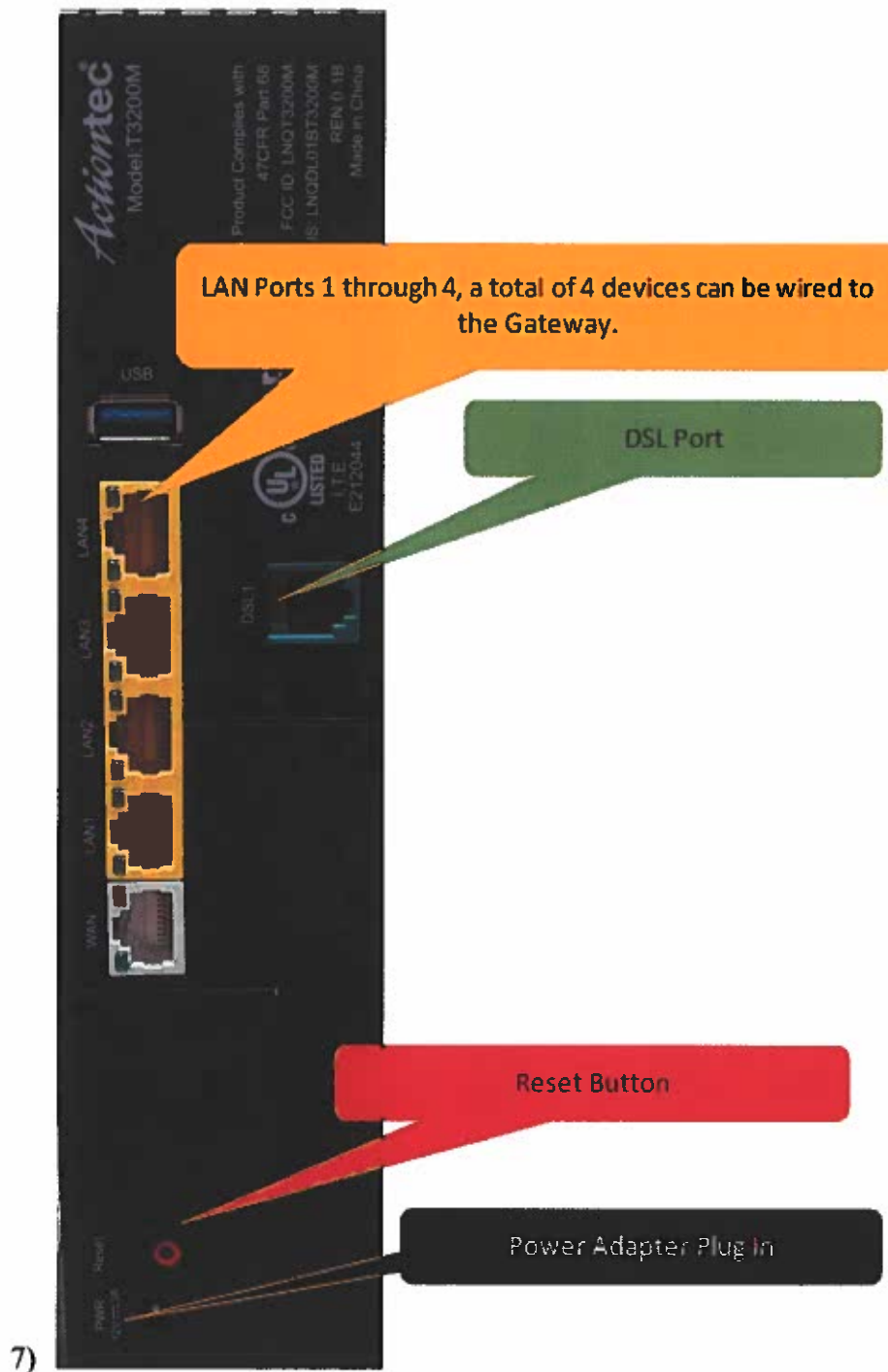
**Q2-Q3.** If they plan to locate and OS Device where they don't have a LAN cable available already, they will need to add this cable prior to equipment delivery. (Q3): This will require a PORT available at the switch so they can run the additional cable to the device. (See Image of switch at bottom of form to describe). Be sure to provide the details and answers from this questionnaire to your SE when requesting SE review for approval on your system design.

**Q4.** - Unless specified by customer Y is the answer)

**Q5.** POE= Power Over Ethernet (means the LAN or CAT5 cable is able to provide power to the phone so they don't need an outlet or power cord for device) – This is a good time to offer our POE Switch – This is a tricky question because if they don't have a POE switch and just want to plug phones into outlet you still answer Y, but need to add the power blocks for each device.

**Q6.** -There is no Y/N response, just a guide to help you in writing your SCOPE OF WORK included on your Opportunity for the Order Entry team to ensure they have clarity.

- 1) Is there CAT5e cabling or better for the location and at each potential phone location?  
 Yes       No/Unsure (NOTE: A site survey is required if this option is selected)
- 2) Is there 1 cable drop per phone location?  
 NOTE: Confirm there is a cable drop for every phone ordered and that the drops do not exceed 300' in length. Extra wiring work will be necessary if there are not enough drops.  
 Yes       No/Unsure (NOTE: A site survey is required if this option is selected)
- 3) Are there enough ports on the existing switch for all of the phones, computers, and WAN connections?  
 NOTE: Computers can be connected to the phones (aka daisy chained together) if there are not enough ports for the computer to have its own. If the existing switch/router/modem does not have enough ports, an additional one will need to be quoted in Windirect. See details on page 2 below for pictures/instructions on how to identify number of ports  
 Yes     No     Unsure (NOTE: A site survey is required if this option is selected)
- 4) If daisy chaining the phones and computers, are you running a GIGe network?  
 NOTE: If so, you will want to quote GIGe Phones  
 Yes     No     Unsure (NOTE: A site survey is required if this option is selected)
- 5) Do you have PoE switches?  
 NOTE: If not, you will need to quote power bricks for each phone or a Switch from Windirect that provides PoE. See details on page 4 below for pictures/instructions on how to identify PoE switch needs  
 Yes     No     Unsure (NOTE: A site survey is required if this option is selected)
- 6) Scope of Work:
  - a. Who is the customer's network provider?
  - b. If Windstream, what Broadband telephone number is the network on?
  - c. If Broadband is on a telephone number moving to OS, the BB must move to another line. Please advise customer's expectation concerning the Broadband: Move to new line or an existing analog line, if so what TN?
  - d. Additional Scope of Work:



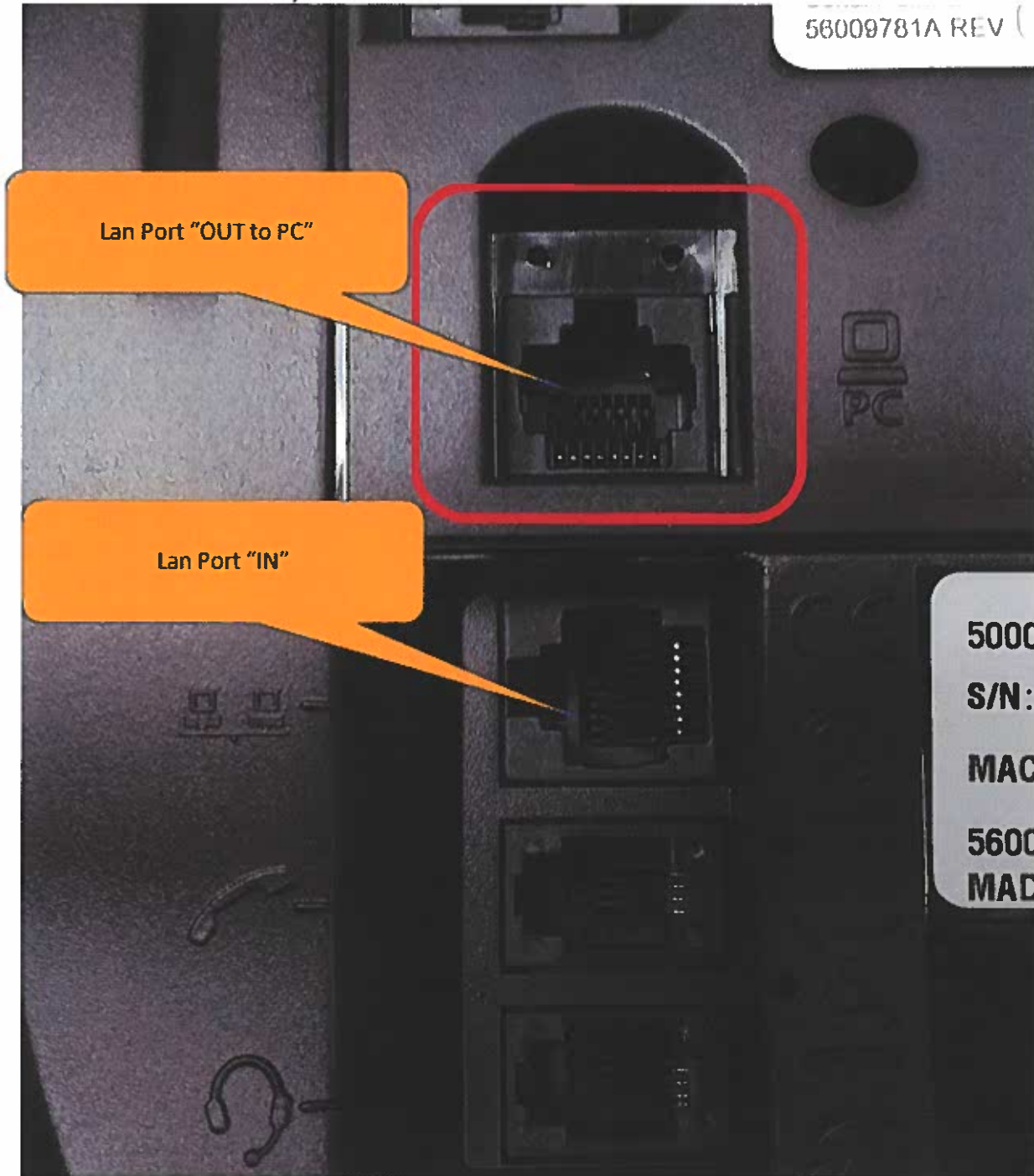
The ActionTec 3200, and most Windstream DSL Gateway Routers have 4 LAN ports. When selling OfficeSuite each phone should be connected to its own LAN port. On the back of the actual Phone Image2 You will see two ports clearly marked where a single LAN port can be extended to a PC or other Ethernet connected device. This is called "Daisy Chaining" the Phone to a PC.

If you sell OfficeSuite, make sure you understand how many devices will connect to the customers Gateway/Router, if they do not have enough ports to support the connected devices you will have to quote them an additional LAN switch if they do not have one already. Windstream LAN switches, support PoE (Power Over Ethernet, to power the phone)

7)

Image 2

Office Suite Phones come with what is called a pass through ports to connect a PC or another Ethernet Connected device in a Daisy Chained method.



### Image 3 PoE Power Supplies

If not ordering additional switches each phone requires power with an adapter. These are Phone model specific the following Power Adater is for the defult OfficeSuite phones. Each Ploycom has a power adapter as well, so pay close attention when ordering the correct power adapter.



### Image 4 – Windstream PoE Switches

When a customer has exceeded the number of ports on their Gateway/Router you will need to order switches that can meet the customers needs. These range from 8 ports to 52 ports and pricing is higher as the number of ports are needed. Below is an example of a 24 port Switch that has PoE built in.

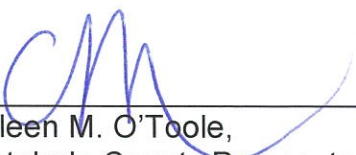




**Signature Page**

Agreement Title: **Amendment to Windstream Agreement**

Approved as to Legal Form Only:

By:   
\_\_\_\_\_  
Colleen M. O'Toole,  
Ashtabula County Prosecutor

Contact: Lisa Hawkins, Clerk

Dated: \_\_\_\_\_, 2023