RESOLUTION ACCEPTING THE UPDATED ASHTABULA COUNTY COORDINATED TRANSPORTATION PLAN

WHEREAS, the Ashtabula County Board of Commissioners, along with leaders amongst various social service organizations within the county, invited area providers to participate in the development of Ashtabula County Coordinated Transportation Plan; and

WHEREAS, the need for a plan was due to increased public transportation costs and larger demand of services. The result of this effect was the formation of the Ashtabula County Coordinated Transportation Advisory Board; and

WHEREAS, the original plan and updates, are as follows:

Original Plan adopted on November 25, 2008 by Resolution No. 2008-410
Updated Plan adopted on October 21, 2014 by Resolution No. 2014-254
Updated Plan adopted on November 19, 2019 by Resolution 2019-385

WHEREAS, It is our goal to access additional funding by submitting the updated “Ashtabula County Coordinated Transportation Plan” to meet requirements for federal funding; and

WHEREAS, the Ashtabula County Board of Commissioners strongly support the coordination of transportation services in Ashtabula County for the benefit of the residents of the County; and

WHEREAS, the updated Transportation Plan has been duly examined by this Board and found to be necessary; now

THEREFORE, BE IT RESOLVED, By the Board of Commissioners of Ashtabula County, Ohio, that the updated “Ashtabula County Coordinated Transportation Plan” for the period of November, 2023 through November, 2027, is hereby accepted.

BE IT FURTHER RESOLVED, that said plan be hereby submitted to the Ohio Department of Transportation, Office of Transit.

ASHTABULA COUNTY COMMISSIONERS

CERTIFICATION PAGE

Resolution No. 2023-578 **November 21, 2023**

RESOLUTION ACCEPTING THE UPDATED ASHTABULA COUNTY COORDINATED TRANSPORTATION PLAN

Upon the motion of Kathryn L. Whittington, seconded by Casey R. Kozlowski.

VOTE:

Casey R. Kozlowski	**Aye**
Kathryn L. Whittington	**Aye**
J.P. Ducro IV	**Absent**

CERTIFICATE OF CLERK

IT IS HEREBY CERTIFIED that the foregoing is a true and correct transcript of a resolution acted upon and duly passed by the Board of County Commissioners of Ashtabula County, Ohio, on the date noted above.

Crystal Sturgill, Clerk of the Board, Acting
Board of County Commissioners
Ashtabula County, Ohio

Ashtabula County

Ashtabula County Coordinated Transportation Plan

Plan Covers: November 2023 through November 2027

Country Neighbor Program, Inc.
For more information about this plan please contact
Barbara Klingensmith, Executive Director
(440) 437-6311
barbk@countryneighbor.org

Funding for the development of this plan was provided by The Ohio Department of Transportation, the Ashtabula County Commissioners And the Ashtabula County Senior Services Levy

Last Updated: September, 2023

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Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Ashtabula County. The plan was initially developed in 2008 and updated in 2014,2019, and 2023. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Ashtabula County. Transportation provides access to jobs, education, health care, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources including:
    - Current not-for-profit and for-profit transportation providers; including Lyft, Uber and Amish Taxi Community
    - Current senior/community centers
    - Social service agencies
    - Employers
    - Career technical and educational centers
    - County government
    - Medical facilities
    - Veteran's Services
    - Vocational Guidance Services
    - Available vehicles within the county to transport residents
    - Current scheduling/dispatching software
    - Potential funding opportunities for Ashtabula County

2. Identify and Prioritize community transportation needs

    .
    - The need to hire a mobility manager to implement the Coordinated Plan
    - Improve communication/public awareness
    - More education on available resources
    - Underserved populations – those who do not qualify for existing programs, senior population, and disabled community
    - Expanded hours of service – weekends and 2nd and 3rd shift options for employment

- Demographics and geography of Ashtabula County make it challenging to coordinate trips without creating long distances and long hours on the vehicles
- Newer and safe vehicles including wheelchair accessibility
- One phone number to call for trip requests
- Create a "brand" for transportation
- Create "apps" enabling passengers to access transportation
- Gaps in service for residents in "south county"
- Winter weather -unplowed roads and driveways inaccessible
- Cooperation among stakeholders
- Increased dialysis transportation requests and other special needs

3. Establish a clear plan for achieving shared goals

Priority 1: Marketing Services/Public Awareness/Communication:

The Communication and Awareness Priority Action Team were confronted with the following challenges:

- Determine (or create) strategies to market certain demographics, including specific medical facilities within the region for medical patients, senior centers throughout the county for senior citizens, and social service agencies for low to moderate income individuals.
- To create a "transportation brand" for Ashtabula County and utilize technology to promote awareness
- Utilize social media to promote and create awareness of transportation services available throughout Ashtabula County including "south county".
- Increase public awareness for the Ashtabula County Transit System (ACTS) in Geneva, Conneaut and Jefferson.
- Assemble an extensive email/contact list for notification of transportation information services consisting of businesses, residents, media and service agencies.

Priority 2: Coordination of Service Providers to Meet Client Needs and Improve Efficiencies

- Seek funding to hire a Mobility Manager to enhance transportation coordination, promote public awareness, and implement a marketing plan of transportation services in Ashtabula County
- Identifying a single entity to be the central dispatcher of all transportation services in the county including a single number for residents to call.
- Obtain software that will enable the central dispatcher selected to efficiently dispatch the trip requests based on region, time of pick-up/drop-off of trip request, etc., and to gather reporting information correctly and accurately.

- All providers adhere to the same training requirements, such as insurance, licenses, etc.
- Resources and funding for enhancing and expanding services
- Funding to replace, maintain and operate safe vehicles

Priority 3: Utilize Technology

- Create apps to enable residents to schedule their own transportation
- Seek funding to more effectively utilize technology in transportation

Priority 4: Resources and Funding to Enhance and Expand Availability of Transportation Services Throughout the County to Underserved Areas:

- Transportation to citizens in the southern portion of the county.
- Transportation to residents of Geneva, Conneaut Cities and Jefferson
- Provide options to agencies for meeting the transportation needs of their client base
- Transportation options for individuals with developmental disabilities and senior citizens
- Transportation options for people who do not qualify for existing programs

Since 2007 the Country Neighbor Program, Inc. has been designated as the lead agency for the Ashtabula County Coordinated Transportation Committee (ACCTC) by the Ashtabula County Commissioners to provide the framework and leadership responsibility for the coordinated plan and planning process.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;
- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public;
- Education;
- Employers;
- Veteran Groups;

- Medical Facilities

In order to ensure participation from the above groups the following stakeholder involvement activities were performed in 2023.

The Ashtabula County Coordinated Transportation Planning Committee consisted of representatives from the following organizations:

Ashtabula County Commissioners	Direction Home of Eastern Ohio
Ashtabula County Job & Family Services	Country Neighbor Program, Inc.
Eastgate Council of Governments	Geneva Senior Center
Ashtabula County Transportation System	Vocational Guidance Services
Ashtabula County Technical & Career Center	County Government
University Hospitals of Geneva & Conneaut	

A Transportation Summit was held on September 18th, 2023 with 24 attendees representing local government, social services, tourism, education, economic development, senior centers, libraries, chambers of commerce, veteran's services, homeless shelters, disability community, funding agencies, and medical facilities.

Surveys were released to the general public utilizing the Ashtabula County Department of Job & Family Services, Kent State University, senior centers, and transportation providers. We also used Survey Monkey for online distribution.

A Senior Conference held on June 9th, 2023 was a full day of educational seminars and health awareness activities specific to senior citizen issues. The conference was attended by 330 senior citizens who reside throughout Ashtabula County.

This plan was developed by the Ashtabula County Coordinated Transportation Planning Committee and adopted by the Ashtabula County Commissioners. More information about the plan development can be found in Appendix A.

I. Geographic Area

Ashtabula County is geographically the largest county in Ohio, with a land area of 702.7 square miles. It is considered rural by the US Census Bureau. The current population in 2021 according to the Ohio County Profiles is estimated at 97,574, a decrease of 3.9% from 101,497 in the 2010 Census.

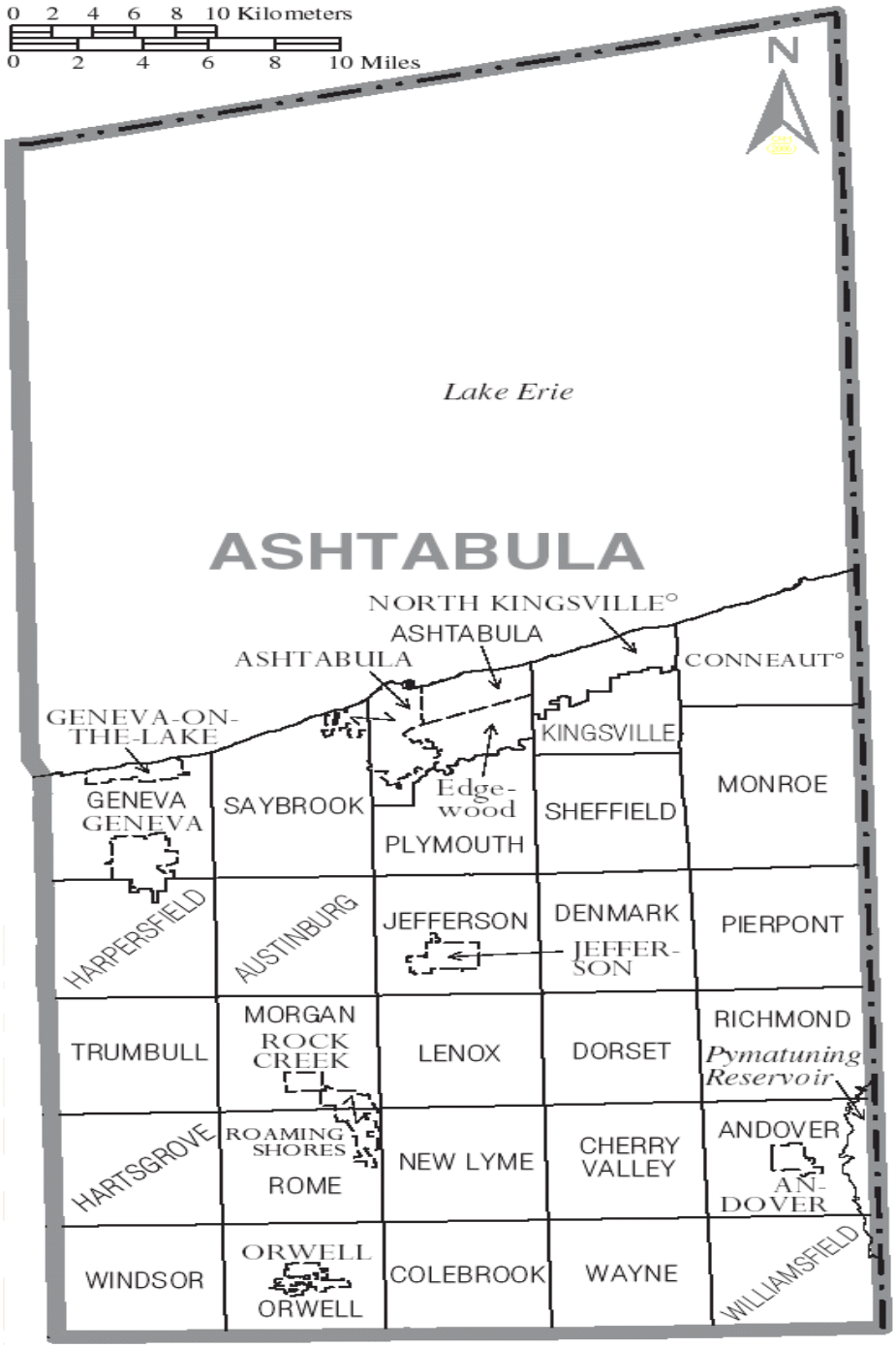
Ashtabula County sits in the northeastern most part of Ohio, on the Ohio-Pennsylvania border and pressed against the shores of Lake Erie.

Ashtabula County has three cities, seven villages, and twenty-seven townships.

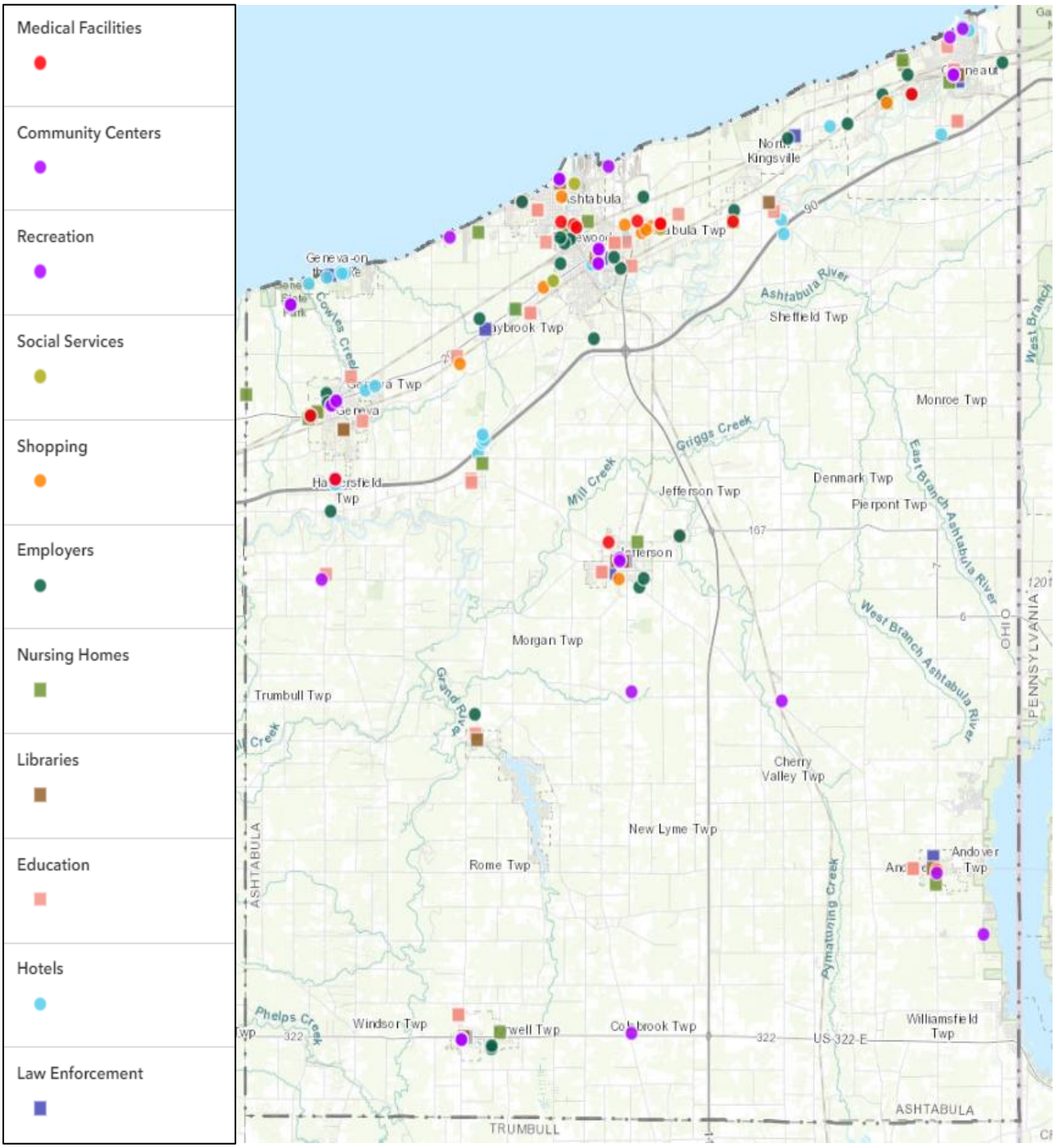
Ashtabula County is home to many hospitals and medical facilities, home of the SPIRE Institute, an Olympic Training Facility. The county has three medical facilities which are located north of Interstate 90.

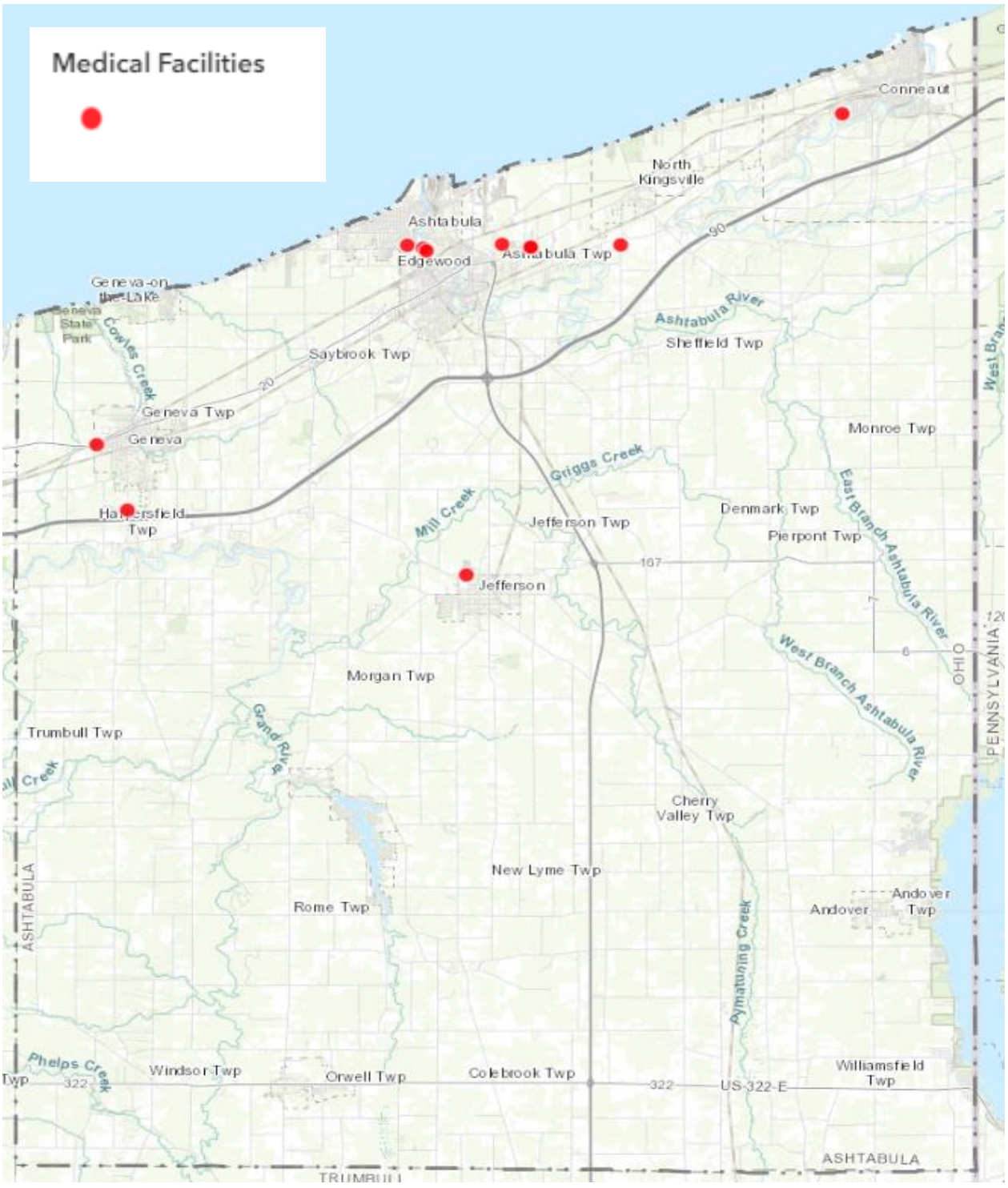
With the large geographic area, timely and reliable transportation can be very challenging. Most residents travel to the northern part of the county above Interstate 90 to receive medical treatment, and or travel out of the county into Trumbull and Geauga Counties, and Erie, PA. With the average commute time in the southern portion of the county being 37 minutes, traveling north and across county borders is a struggle, but very important to residents living in southern Ashtabula County.

Map 1: Basic map of the geographic area covered by the plan



Map 2: Major trip generators in the geographic area

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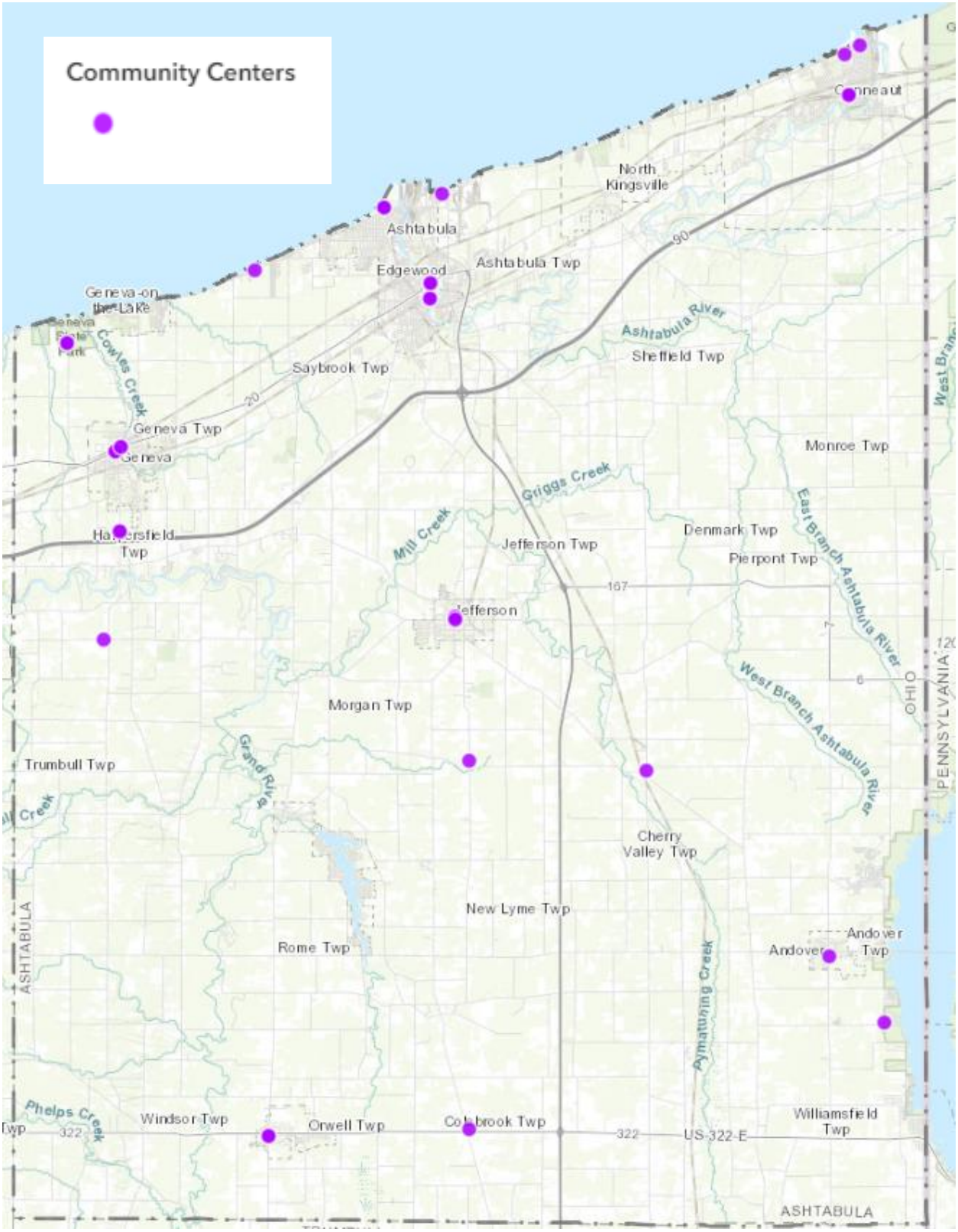
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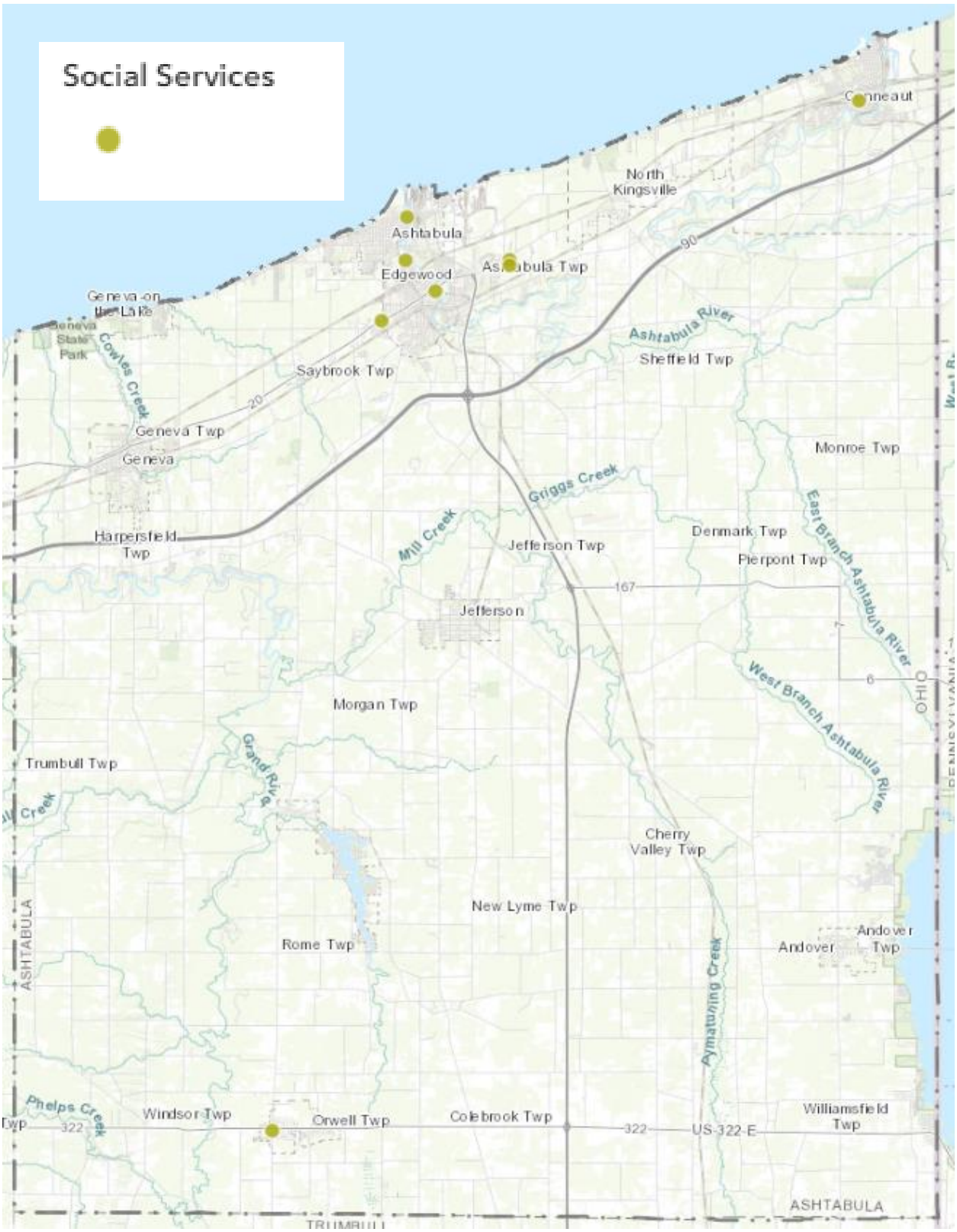
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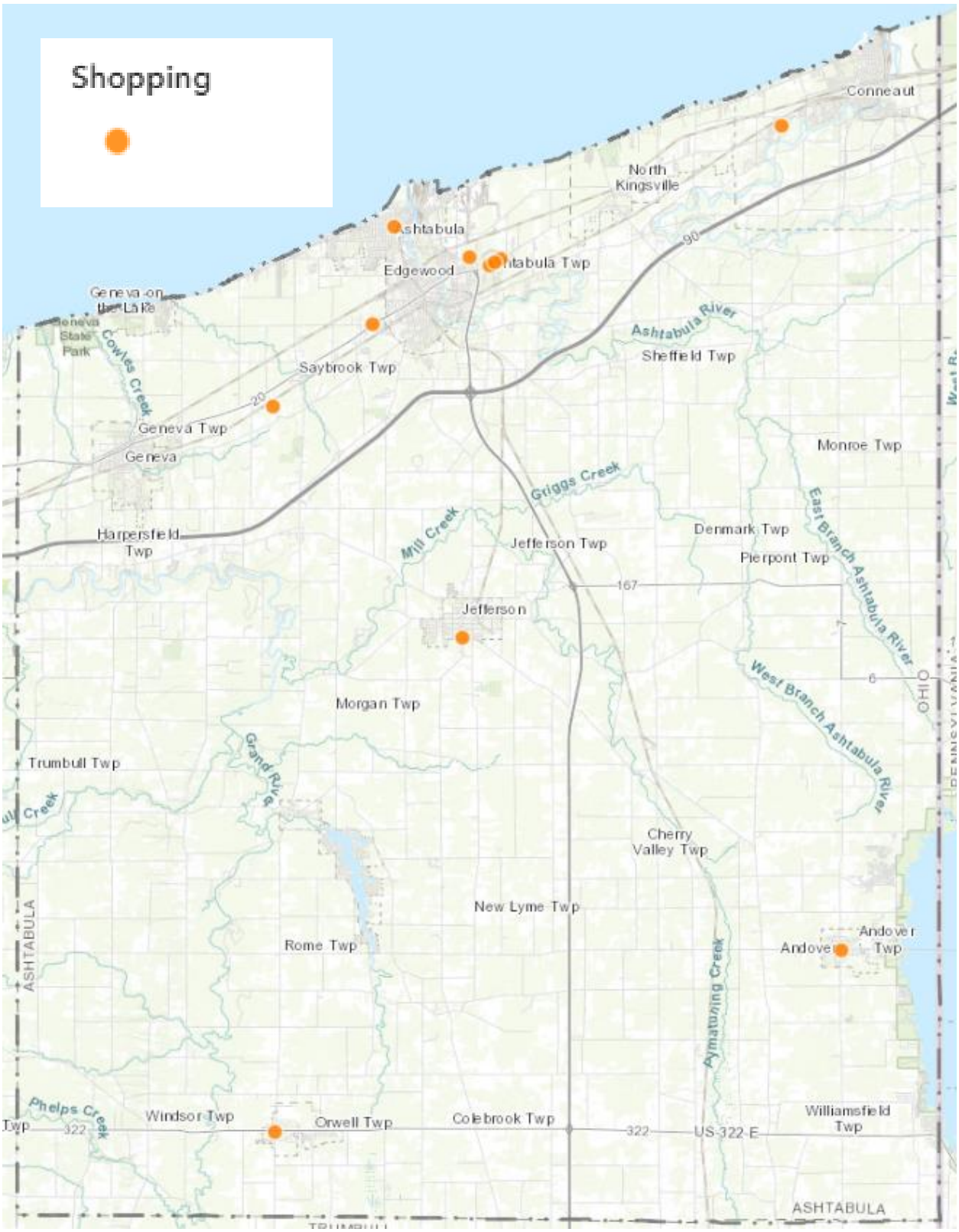
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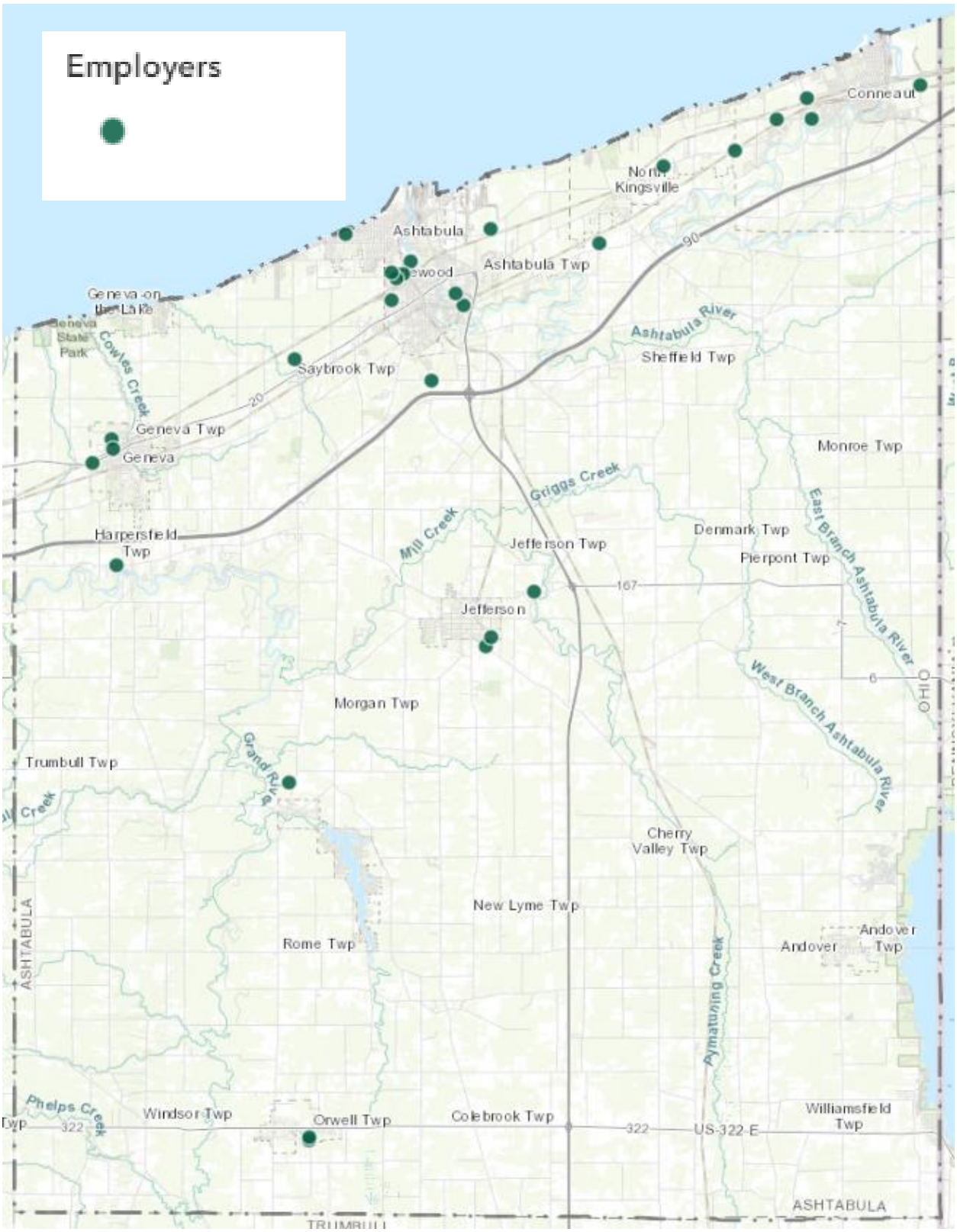
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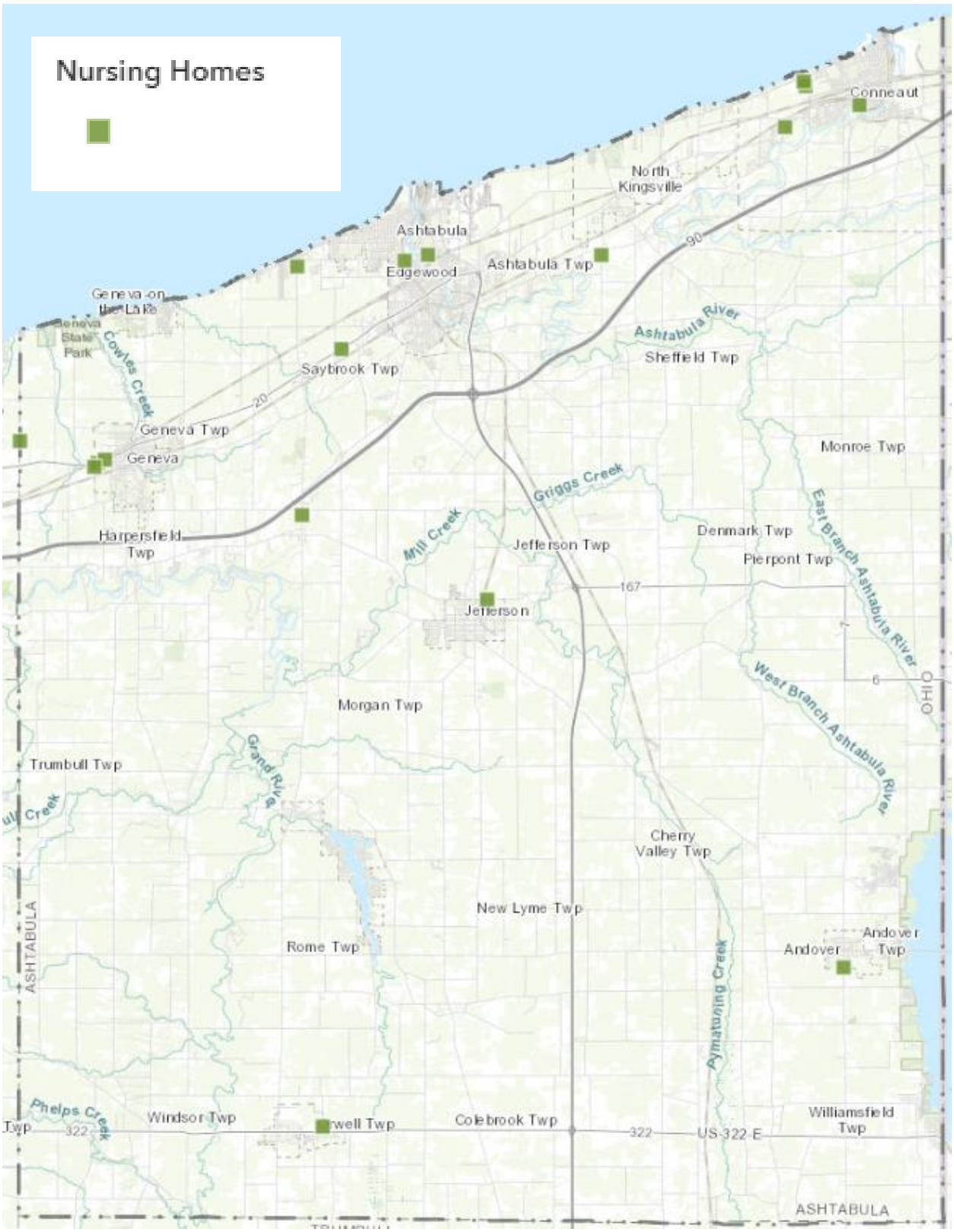
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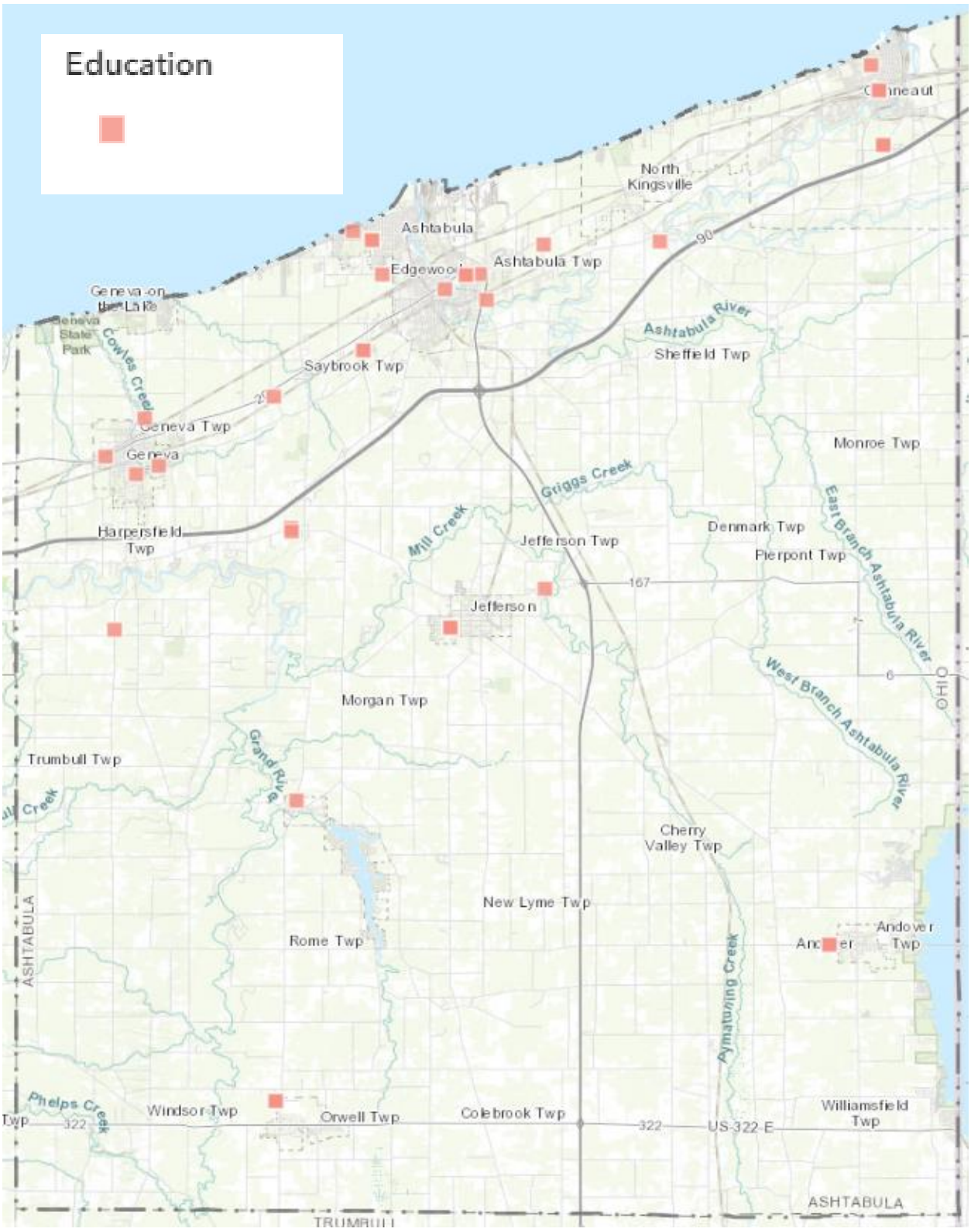
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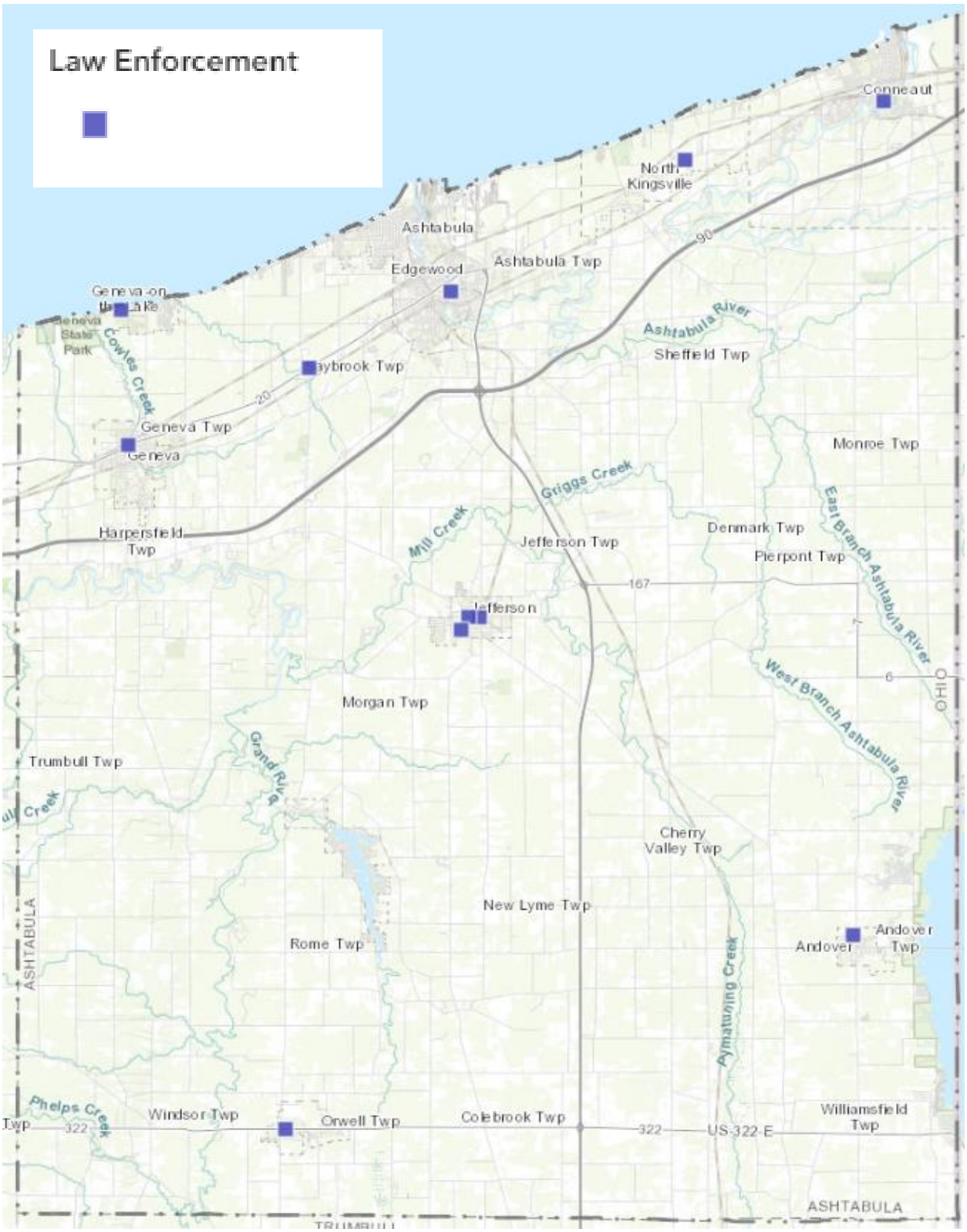
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II. Population Demographics

The following maps and population demographic data support: Total Population Current and Projected for Five Years, Total Population by Age Group, Total Population by Race, Number and percentage of people with disabilities, Number and percentage of households with incomes below the federal poverty level, Number and percentage of individuals with incomes below the federal poverty level, and Percent of population that speak English "Less than very well".

Ohio County Profile Data Prepared by The Office of Research

The following Ohio County Profile for Ashtabula County was acquired through Eastgate's website. Include link: https://eastgate.maps.arcgis.com/apps/instant/sidebar/index.html?appid=901c1bef123f43468cb003462614526e

Additional Supporting Documents came from Ashtabula's 2023 Approved Coordinated Plan Update

Ohio County Profiles

Ohio

Prepared by the Office of Policy, Research and Strategic Planning

Ashtabula County

Established: Act - June 7, 1807
2012 Population: 100,389
Land Area: 702.7 square miles
County Seat: Jefferson Village
Named for: Native American word meaning "river of many fish"

Taxes

Taxable value of real property	$1,784,467,510
Residential	$1,160,325,270
Agriculture	$295,302,480
Industrial	$79,171,330
Commercial	$245,936,860
Mineral	$3,731,570
Ohio income tax liability	$44,583,891
Average per return	$1,051.75

Land Use/Land Cover

	Percent
Urban (Residential/Commercial/Industrial/ Transportation and Urban Grasses)	6.86%
Cropland	31.59%
Pasture	4.30%
Forest	38.54%
Open Water	1.68%
Wetlands (Wooded/Herbaceous)	17.00%
Bare/Mines	0.02%

Largest Places

	Est. 2011	Census 2010
Ashtabula city	19,096	19,124
Conneaut city	12,824	12,841
Geneva city	6,206	6,215
Saybrook twp UB	6,003	6,012
Ashtabula twp UB	5,649	5,658
Geneva twp UB	3,590	3,595
Jefferson vlg	3,115	3,120
North Kingsville vlg	2,918	2,923
Harpersfield twp	2,690	2,695
Monroe twp	2,376	2,381

UB: Unincorporated balance.

Total Population

Census

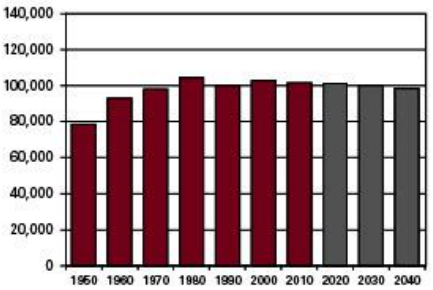
1800		1910	59,547
1810		1920	65,545
1820	7,382	1930	68,361
1830	14,584	1940	68,674
1840	23,724	1950	78,695
1850	28,767	1960	93,067
1860	31,814	1970	98,237
1870	32,517	1980	104,215
1880	37,139	1990	99,821
1890	43,655	2000	102,728
1900	51,448	2010	101,497

Estimated

2012	100,389

Projected

2020	101,230
2030	100,130
2040	98,610



Ashtabula County

Population by Race	Number	Percent
ACS Total Population	101,676	100.0%
White	94,877	93.3%
African-American	3,640	3.6%
Native American	170	0.2%
Asian	278	0.3%
Pacific Islander	0	0.0%
Other	634	0.6%
Two or More Races	2,077	2.0%
Hispanic (may be of any race)	3,424	3.4%
Total Minority	9,325	9.2%

Educational Attainment	Number	Percent
Persons 25 years and over	69,543	100.0%
No high school diploma	10,470	15.1%
High school graduate	31,893	45.9%
Some college, no degree	13,561	19.5%
Associate degree	4,523	6.5%
Bachelor's degree	6,121	8.8%
Master's degree or higher	2,975	4.3%

Family Type by Employment Status	Number	Percent
Total Families	26,473	100.0%
Married couple, husband and wife in labor force	10,123	38.2%
Married couple, husband in labor force, wife not	4,180	15.8%
Married couple, wife in labor force, husband not	1,816	6.9%
Married couple, husband and wife not in labor force	3,794	14.3%
Male householder, in labor force	1,601	6.0%
Male householder, not in labor force	499	1.9%
Female householder, in labor force	3,051	11.5%
Female householder, not in labor force	1,409	5.3%

Household Income	Number	Percent
Total Households	38,911	100.0%
Less than $10,000	3,458	8.9%
$10,000 to $19,999	5,665	14.6%
$20,000 to $29,999	4,872	12.5%
$30,000 to $39,999	4,616	11.9%
$40,000 to $49,999	4,319	11.1%
$50,000 to $59,999	3,416	8.8%
$60,000 to $74,999	4,586	11.8%
$75,000 to $99,999	4,184	10.8%
$100,000 to $149,999	2,823	7.3%
$150,000 to $199,999	630	1.6%
$200,000 or more	342	0.9%
Median household income	$42,139	

Percentages may not sum to 100% due to rounding.

Population by Age	Number	Percent
ACS Total Population	101,676	100.0%
Under 5 years	6,267	6.2%
5 to 17 years	17,964	17.7%
18 to 24 years	7,902	7.8%
25 to 44 years	24,841	24.4%
45 to 64 years	28,984	28.5%
65 years and more	15,718	15.5%
Median Age	40.9	

Family Type by Presence of Own Children Under 18	Number	Percent
Total Families	26,096	100.0%
Married-couple families with own children	7,087	27.2%
Male householder, no wife present, with own children	1,244	4.8%
Female householder, no husband present, with own children	2,626	10.1%
Families with no own children	15,139	58.0%

Poverty Status of Families By Family Type by Presence Of Related Children	Number	Percent
Total Families	26,096	100.0%
Family income above poverty level	22,794	87.3%
Family income below poverty level	3,302	12.7%
Married couple, with related children	695	21.0%
Male householder, no wife present, with related children	299	9.1%
Female householder, no husband present, with related children	1,611	48.8%
Families with no related children	697	21.1%

Ratio of Income To Poverty Level	Number	Percent
Population for whom poverty status is determined	98,098	100.0%
Below 50% of poverty level	8,048	8.2%
50% to 99% of poverty level	8,804	9.0%
100% to 149% of poverty level	11,371	11.6%
150% to 199% of poverty level	11,779	12.0%
200% of poverty level or more	58,096	59.2%

Geographical Mobility	Number	Percent
Population aged 1 year and older	100,752	100.0%
Same house as previous year	86,684	86.0%
Different house, same county	10,052	10.0%
Different county, same state	2,303	2.3%
Different state	1,420	1.4%
Abroad	293	0.3%

Ashtabula County

Travel Time To Work

	Number	Percent
Workers 16 years and over	40,222	100.0%
Less than 15 minutes	13,957	34.7%
15 to 29 minutes	13,028	32.4%
30 to 44 minutes	6,343	15.8%
45 to 59 minutes	3,105	7.7%
60 minutes or more	3,789	9.4%
Mean travel time	25.2 minutes	

Housing Units

	Number	Percent
Total housing units	46,064	100.0%
Occupied housing units	38,771	84.2%
Owner occupied	28,214	72.8%
Renter occupied	10,557	27.2%
Vacant housing units	7,293	15.8%

Year Structure Built

	Number	Percent
Total housing units	46,064	100.0%
Built 2005 or later	992	2.2%
Built 2000 to 2004	2,453	5.3%
Built 1990 to 1999	5,228	11.3%
Built 1980 to 1989	2,601	5.6%
Built 1970 to 1979	6,194	13.4%
Built 1960 to 1969	4,077	8.9%
Built 1950 to 1959	5,970	13.0%
Built 1940 to 1949	3,419	7.4%
Built 1939 or earlier	15,130	32.8%
Median year built	1958	

Value for Specified Owner-Occupied Housing Units

	Number	Percent
Specified owner-occupied housing units	28,214	100.0%
Less than $20,000	1,003	3.6%
$20,000 to $39,999	908	3.2%
$40,000 to $59,999	1,708	6.1%
$60,000 to $79,999	3,343	11.8%
$80,000 to $99,999	4,479	15.9%
$100,000 to $124,999	4,013	14.2%
$125,000 to $149,999	3,146	11.2%
$150,000 to $199,999	5,115	18.1%
$200,000 to $299,999	3,112	11.0%
$300,000 to $499,999	978	3.5%
$500,000 to $999,999	284	1.0%
$1,000,000 or more	125	0.4%
Median value	$116,600	

House Heating Fuel

	Number	Percent
Occupied housing units	38,771	100.0%
Utility gas	23,722	61.2%
Bottled, tank or LP gas	2,058	5.3%
Electricity	6,434	16.6%
Fuel oil, kerosene, etc	3,359	8.7%
Coal, coke or wood	2,341	6.0%
Solar energy or other fuel	739	1.9%
No fuel used	118	0.3%

Percentages may not sum to 100% due to rounding.

Gross Rent

	Number	Percent
Specified renter-occupied housing units	10,557	100.0%
Less than $100	38	0.4%
$100 to $199	310	2.9%
$200 to $299	559	5.3%
$300 to $399	576	5.5%
$400 to $499	1,187	11.2%
$500 to $599	1,786	16.9%
$600 to $699	1,531	14.5%
$700 to $799	1,246	11.8%
$800 to $899	739	7.0%
$900 to $999	715	6.8%
$1,000 to $1,499	843	8.0%
$1,500 or more	52	0.5%
No cash rent	975	9.2%
Median gross rent	$619	
Median gross rent as a percentage of household income	31.6	

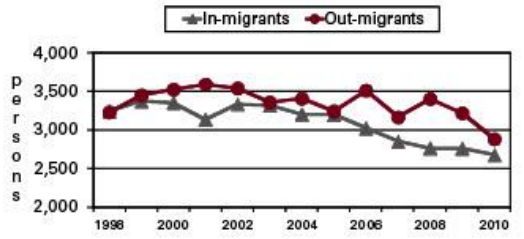
Selected Monthly Owner Costs for Specified Owner-Occupied Housing Units

	Number	Percent
Specified owner-occupied housing units with a mortgage	17,582	100.0%
Less than $400	135	0.8%
$400 to $599	1,045	5.9%
$600 to $799	2,122	12.1%
$800 to $999	3,532	20.1%
$1,000 to $1,249	3,851	21.9%
$1,250 to $1,499	2,590	14.7%
$1,500 to $1,999	2,884	16.4%
$2,000 to $2,999	1,263	7.2%
$3,000 or more	160	0.9%
Median monthly owners cost	$1,127	
Median monthly owners cost as a percentage of household income	24.4	

Vital Statistics

	Number	Rate
Births / rate per 1,000 women aged 15 to 44	1,154	65.3
Teen births / rate per 1,000 females 15-19	138	41.1
Deaths / rate per 100,000 population	1,110	1,093.6
Marriages / rate per 1,000 population	585	5.8
Divorces / rate per 1,000 population	362	3.6

Migration



Ashtabula County

Agriculture

Land in farms (acres)	158,000
Number of farms	1,080
Average size (acres)	146
Total cash receipts	$66,718,000
Per farm	$61,209

Education

Public schools buildings	33
Students (Average Daily Membership)	15,607
Teachers (Full Time Equivalent)	888.1
Expenditures per student	$9,078
Graduation rate	87.1
Non-public schools	2
Students	225
4-year public universites	0
Branches	1
2-year public colleges	0
Private universities and colleges	0
Public libraries (Main / Branches)	8 / 1

Transportation

Registered motor vehicles	113,550
Passenger cars	71,602
Noncommercial trucks	20,786
Total license revenue	$2,882,597.42
Interstate highway miles	28.69
Turnpike miles	0.00
U.S. highway miles	85.58
State highway miles	250.06
County, township, and municipal road miles	1,317.41
Commercial airports	3

Voting

Number of registered voters	64,651
Voted in 2010 election	43,745
Percent turnout	67.7%

Health Care

Physicians (MDs & DOs)	61
Registered hospitals	3
Number of beds	299
Licensed nursing homes	14
Number of beds	1,249
Licensed residential care	4
Number of beds	271
Adults with employer-based insurance	64.1%
Children with employer-based insurance	58.6%

State Parks, Forests, Nature Preserves, And Wildlife Areas

Areas/Facilities	11
Acreage	8,126.76

Communications

Television stations	0
Radio stations	7
Daily newspapers	1
Circulation	15,000
Weekly newspapers	3
Circulation	7,870

Crime

Total crimes reported in Uniform Crime Report	448

Finance

FDIC insured financial institutions (HQs)	2
Assets (000)	$404,091
Branch offices	34
Institutions represented	9

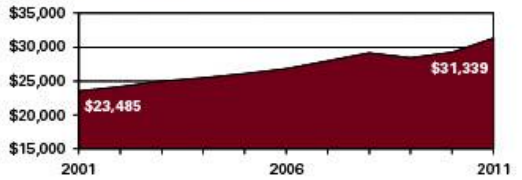
Transfer Payments

Total transfer payments	$952,472,000
Payments to individuals	$932,825,000
Retirement and disability	$310,569,000
Medical payments	$425,893,000
Income maintenance (Supplemental SSI, family assistance, food stamps, etc)	$106,865,000
Unemployment benefits	$48,364,000
Veterans benefits	$16,818,000
Federal education and training assistance	$18,277,000
Other payments to individuals	$6,039,000
Total personal income	$2,987,875,000
Depedency ratio	31.9%

Federal Expenditures

Direct expenditures or obligations	$774,079,262
Retirement and disability	$337,921,854
Other direct payments	$249,842,610
Grant awards	$132,965,657
Highway planning and construction	$18,553,308
Temporary assistance to needy families	$6,586,964
Medical assistance program	$75,659,366
Procurement contract awards	$34,651,132
Dept. of Defense	$30,308,729
Salary and wages	$18,698,009
Dept. of Defense	$1,261,000
Other federal assistance	$107,291,265
Direct loans	$7,402,856
Guaranteed loans	$69,103,900
Insurance	$30,784,509

Per Capita Personal Income



Ashtabula County

Civilian Labor Force	2007	2008	2009	2010	2011
Civilian labor force	49,200	48,700	48,600	48,600	48,300
Employed	45,800	44,800	42,200	42,500	43,200
Unemployed	3,400	3,900	6,400	6,100	5,100
Unemployment rate	6.9	8.0	13.3	12.6	10.5

Establishments, Employment, and Wages by Sector: 2011

Industrial Sector	Number of Establishments	Average Employment	Total Wages	Average Weekly Wage
Private Sector	1,943	25,468	$813,404,171	$614
Goods-Producing	369	7,522	$349,021,667	$892
Natural Resources and Mining	28	131	$3,423,130	$501
Constuction	187	917	$45,260,696	$950
Manufacturing	154	6,474	$300,337,841	$892
Service-Providing	1,574	17,946	$464,382,504	$498
Trade, Transportation and Utilities	478	5,253	$148,066,715	$542
Information	25	333	$11,059,668	$639
Financial Services	164	727	$23,831,621	$630
Professional and Business Services	217	2,158	$56,562,145	$504
Education and Health Services	239	5,536	$172,545,284	$599
Leisure and Hospitality	251	2,894	$34,108,606	$227
Other Services	196	1,031	$18,067,910	$337
Federal Government		196	$10,720,864	$1,050
State Government		321	$15,864,773	$950
Local Government		4,198	$149,506,516	$685

Private Sector total includes Unclassified establishments not shown.

Change Since 2006				
Private Sector	-9.2%	-7.8%	4.2%	13.1%
Goods-Producing	-19.1%	-22.2%	-6.3%	20.4%
Natural Resources and Mining	27.3%	-12.1%	-9.1%	2.7%
Construction	-21.8%	-10.6%	36.5%	53.0%
Manufacturing	-21.0%	-23.7%	-10.5%	17.4%
Service-Producing	-6.6%	-0.1%	13.8%	14.0%
Trade, Transportation and Utilities	-15.1%	-11.0%	2.7%	15.3%
Information	0.0%	-23.4%	-15.4%	10.6%
Financial Services	-11.8%	-16.1%	-0.2%	18.9%
Professional and Business Services	1.4%	46.7%	48.0%	0.8%
Education and Health Services	7.7%	5.2%	20.0%	14.1%
Leisure and Hospitality	-3.1%	-7.5%	9.2%	18.2%
Other Services	-7.5%	15.1%	33.7%	16.2%
Federal Government		-16.9%	-4.9%	14.4%
State Government		5.2%	43.2%	35.7%
Local Government		-9.4%	-2.9%	7.2%

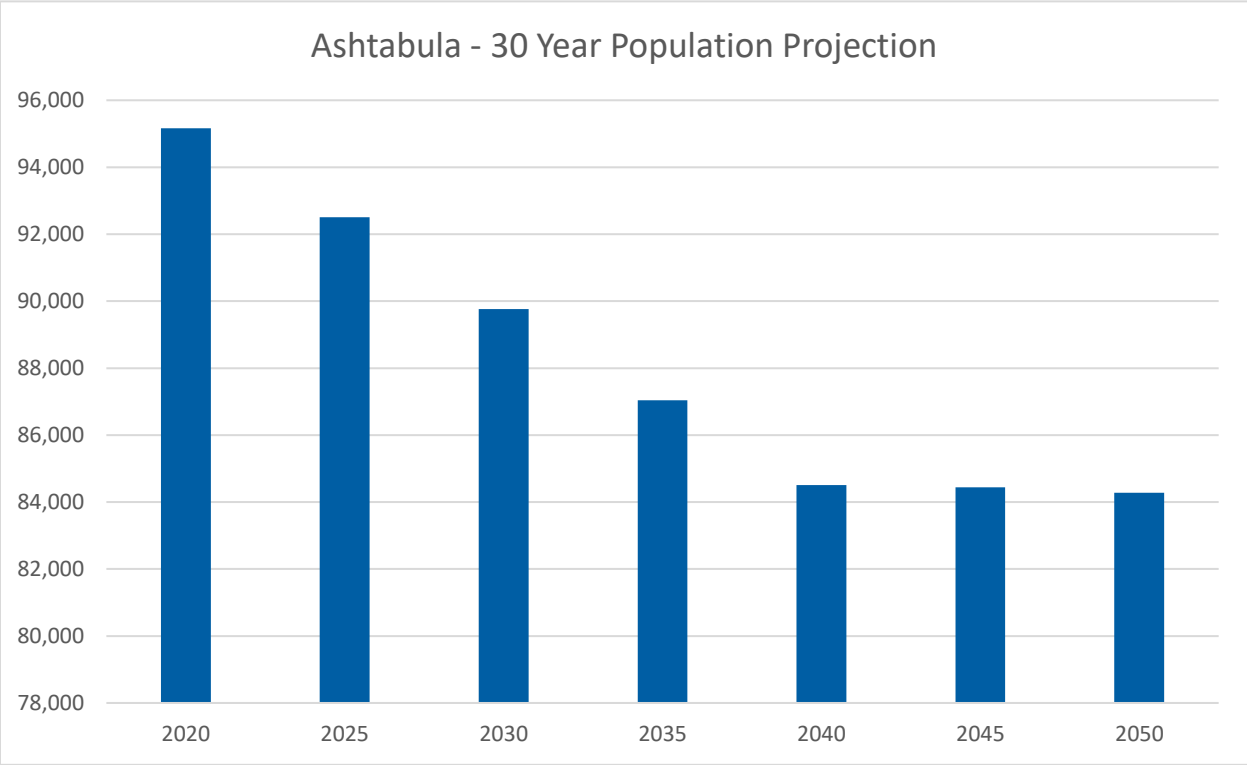
Business Numbers	2008	2009	2010	2011	2012
Business starts	142	120	119	134	119
Active businesses	1,859	1,762	1,745	1,718	1,701

Residential Construction	2008	2009	2010	2011	2012
Total units	117	66	81	64	85
Total valuation (000)	$16,519	$11,646	$11,669	$10,530	$12,474
Total single-unit bldgs	96	66	77	64	76
Average cost per unit	$150,197	$176,462	$148,555	$164,530	$153,604
Total multi-unit bldg units	21	0	4	0	9
Average cost per unit	$100,000	$0	$57,500	$0	$88,889

Major Employers

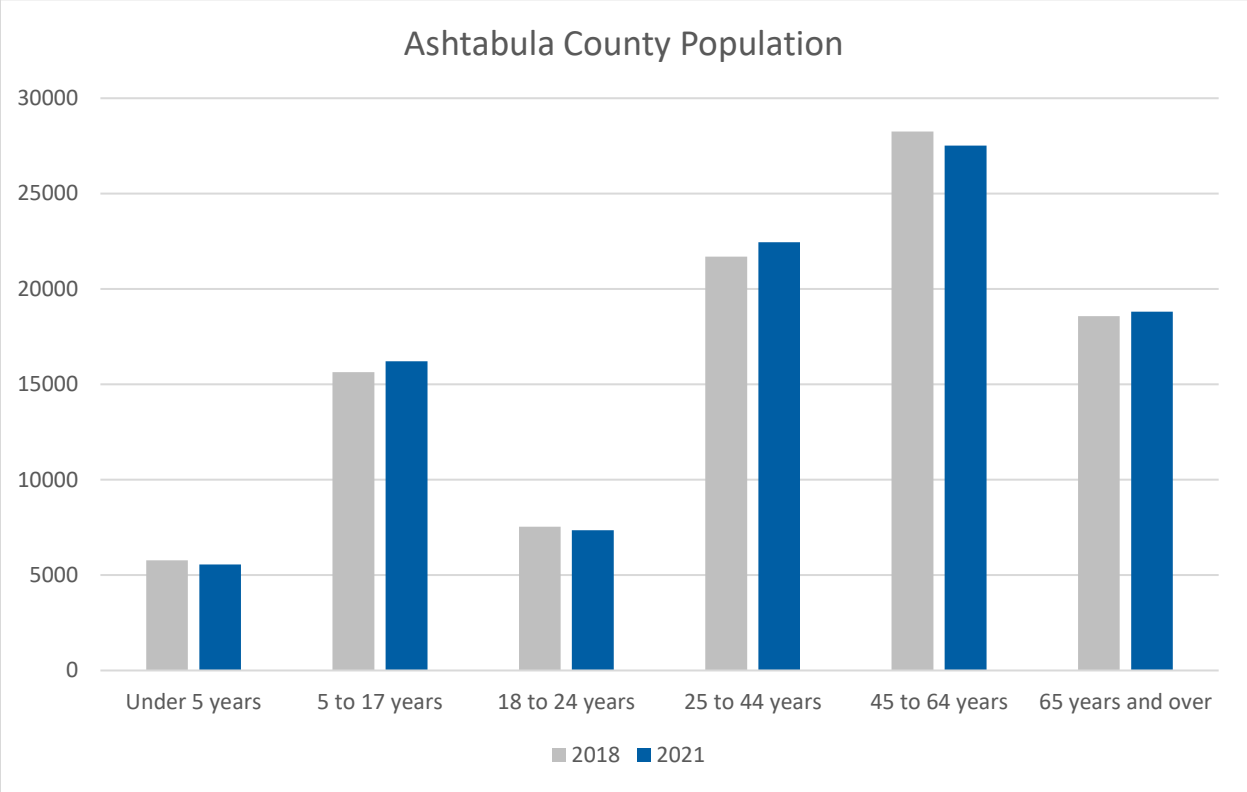
Ashtabula Area City Schools	Govt
Ashtabula County Govt	Govt
Ashtabula County Medical Center	Serv
Cristal Global	Mfg
CW Ohio	Mfg
General Aluminum Mfg. Co.	Mfg
Kennametal Inc	Mfg
Masco/KraftMaid Cabinetry	Mfg
Molded Fiber Glass Companies	Mfg
Premix Inc	Mfg
University Hospitals	Serv

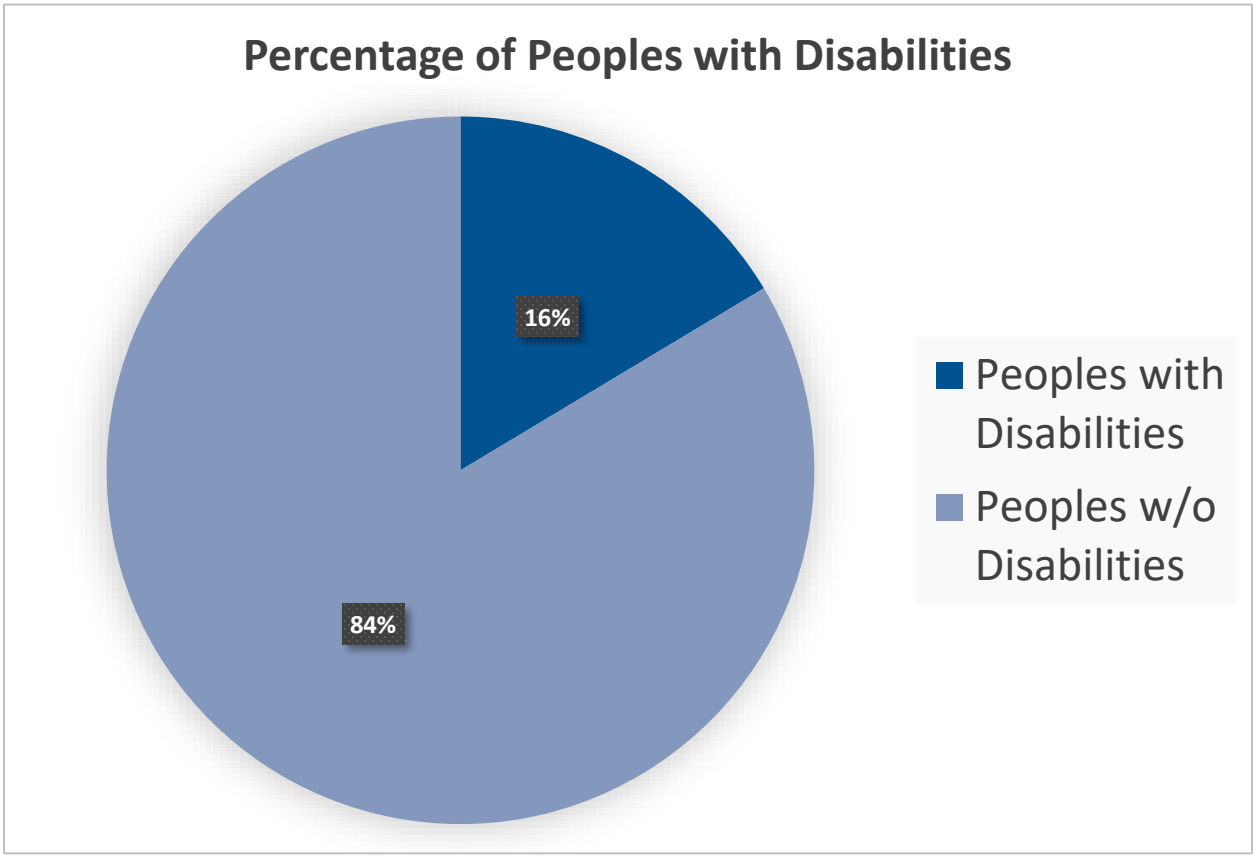
Ashtabula County Statistics and Trends

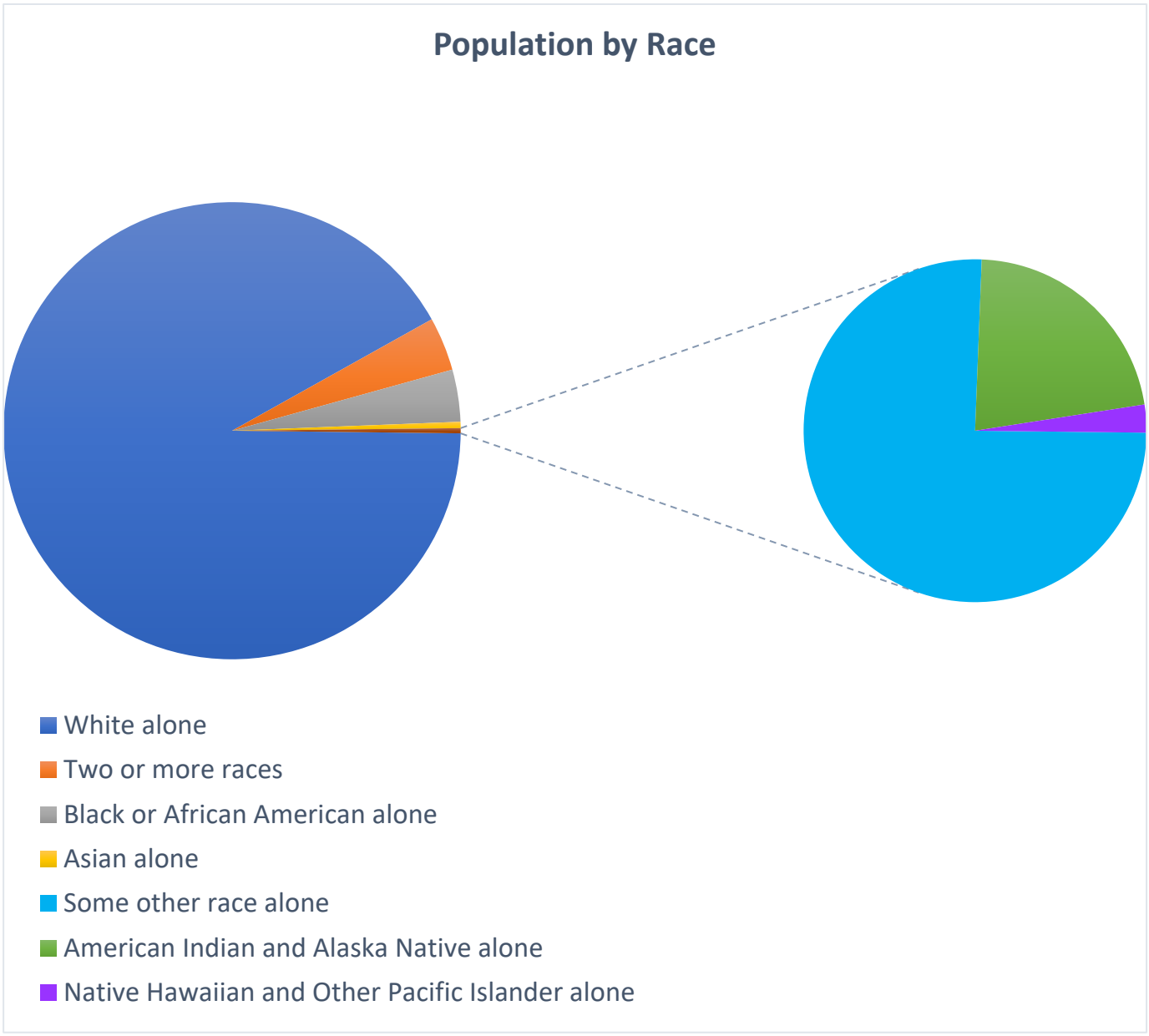


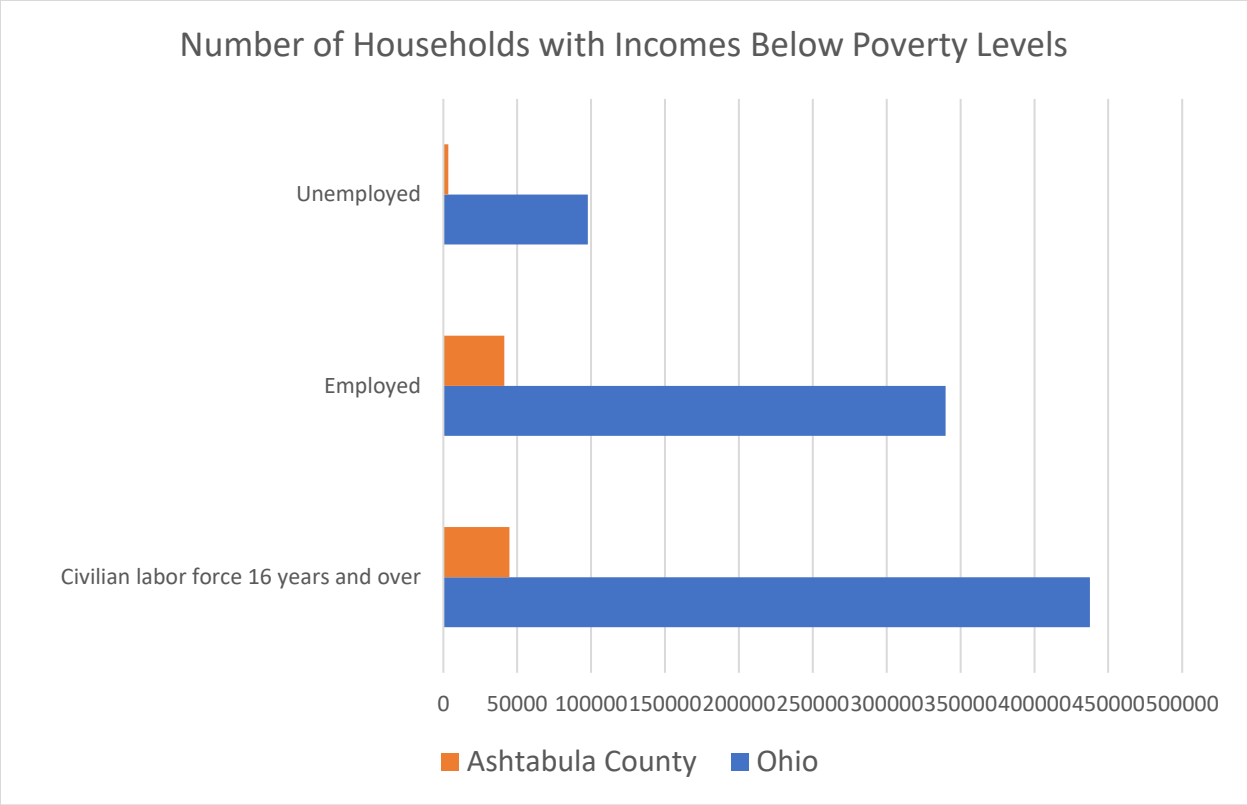
Average Work Commute/Mode of Transportation

	2002	2010	2021(estimates)
Workers 16 years and over	45,689	41,097	40,044
Car, truck, or van -- drove alone	37,004	33,984	33,334
Car, truck, or van -- carpooled	5,706	4,219	3,780
Public transportation (excluding taxicab)	464	266	119
Walked	1,006	742	759
Other means	444	452	708
Worked from home	1,065	1,434	1,344
Mean travel time to work (minutes)	23.9 minutes	25 minutes	25.8 minutes

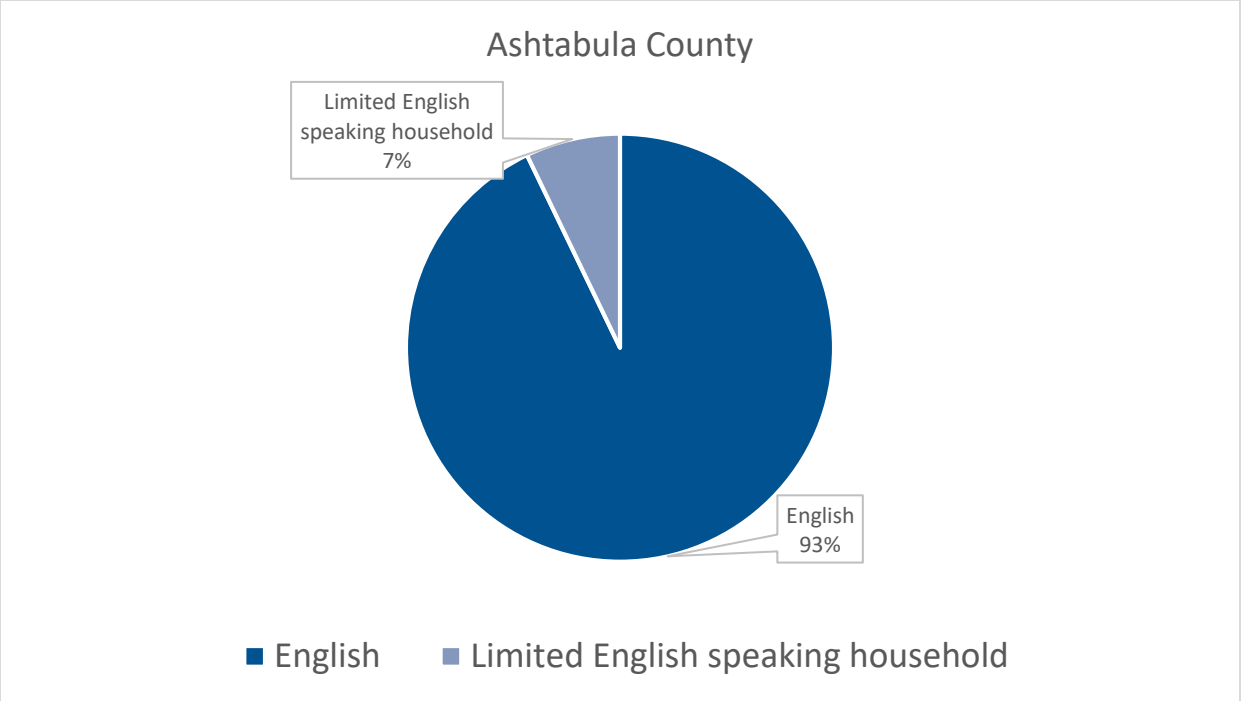

Ashtabula County Population
30000
25000
20000
15000
10000
5000
0
Under 5 years
5 to 17 years
18 to 24 years
25 to 44 years
45 to 64 years
65 years and over
2018
2021

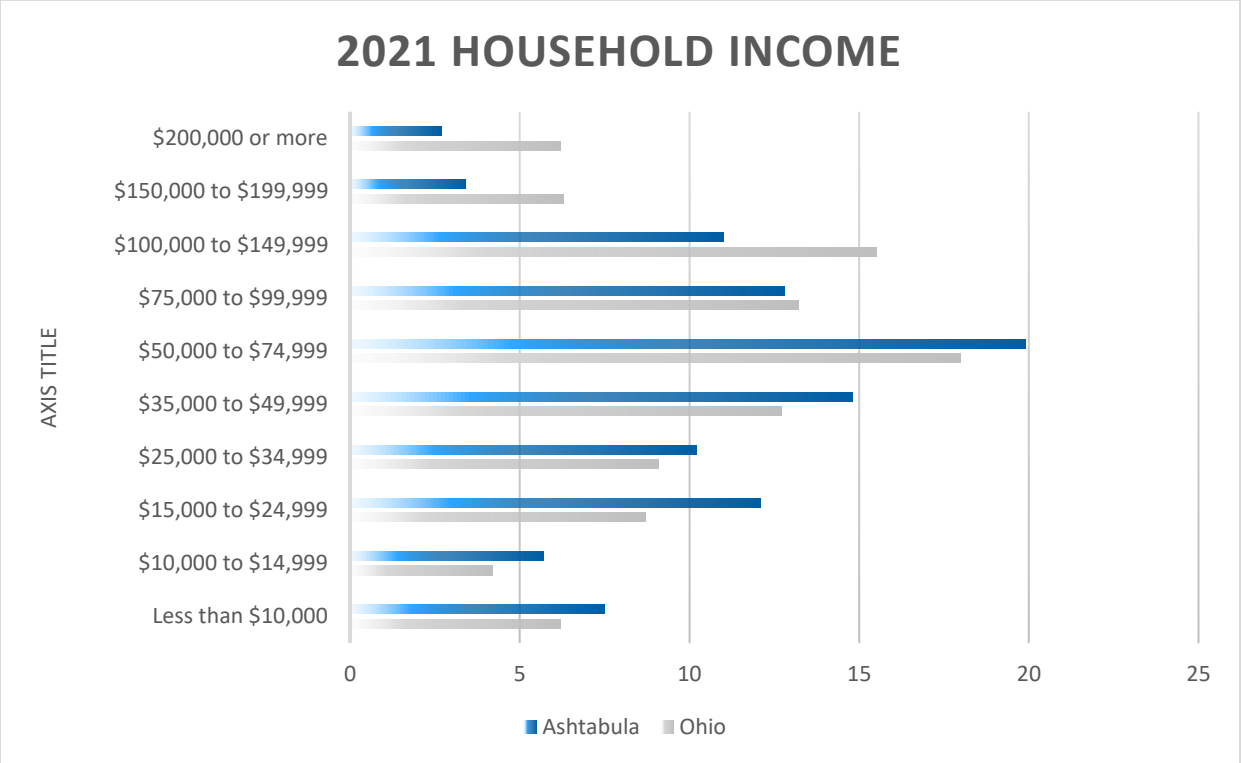

Percentage of Peoples with Disabilities
16%
84%
Peoples with Disabilities
Peoples w/o Disabilities

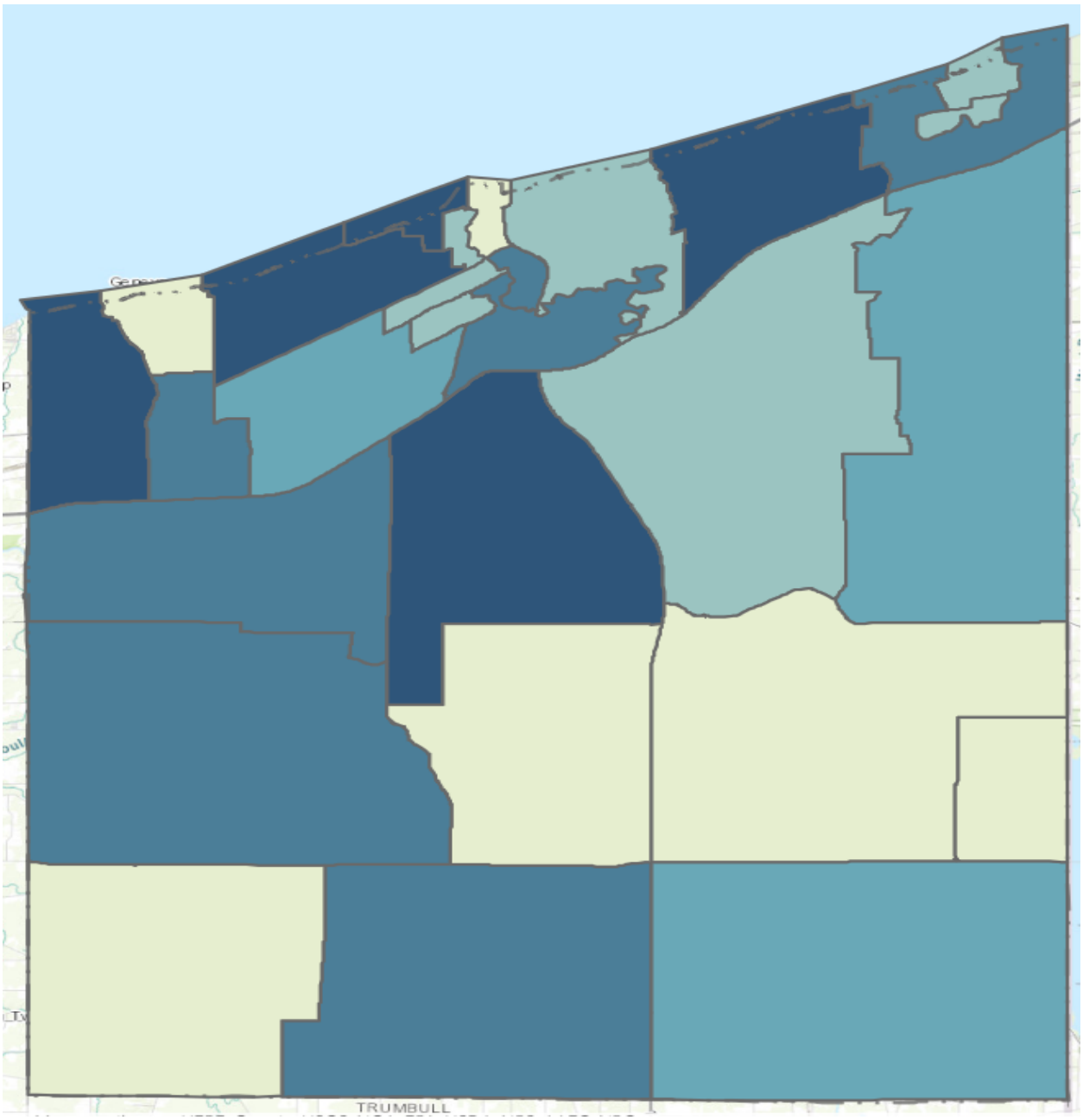

Population by Race
White alone
Two or more races
Black or African American alone
Asian alone
Some other race alone
American Indian and Alaska Native alone
Native Hawaiian and Other Pacific Islander alone



	2010	2021
Civilian labor force 16 years and over	47226	44652
Employed	42019	41239
Employed - Below Poverty Level / Percent %	3494 / 8.3%	3222 / 7.8%
Unemployed	5247	3413
Unemployed - Below Poverty Level / Percent %	1703 / 32.5%	1290 / 37.8%


Ashtabula County
Limited English speaking household 7%
English 93%
English
Limited English speaking household

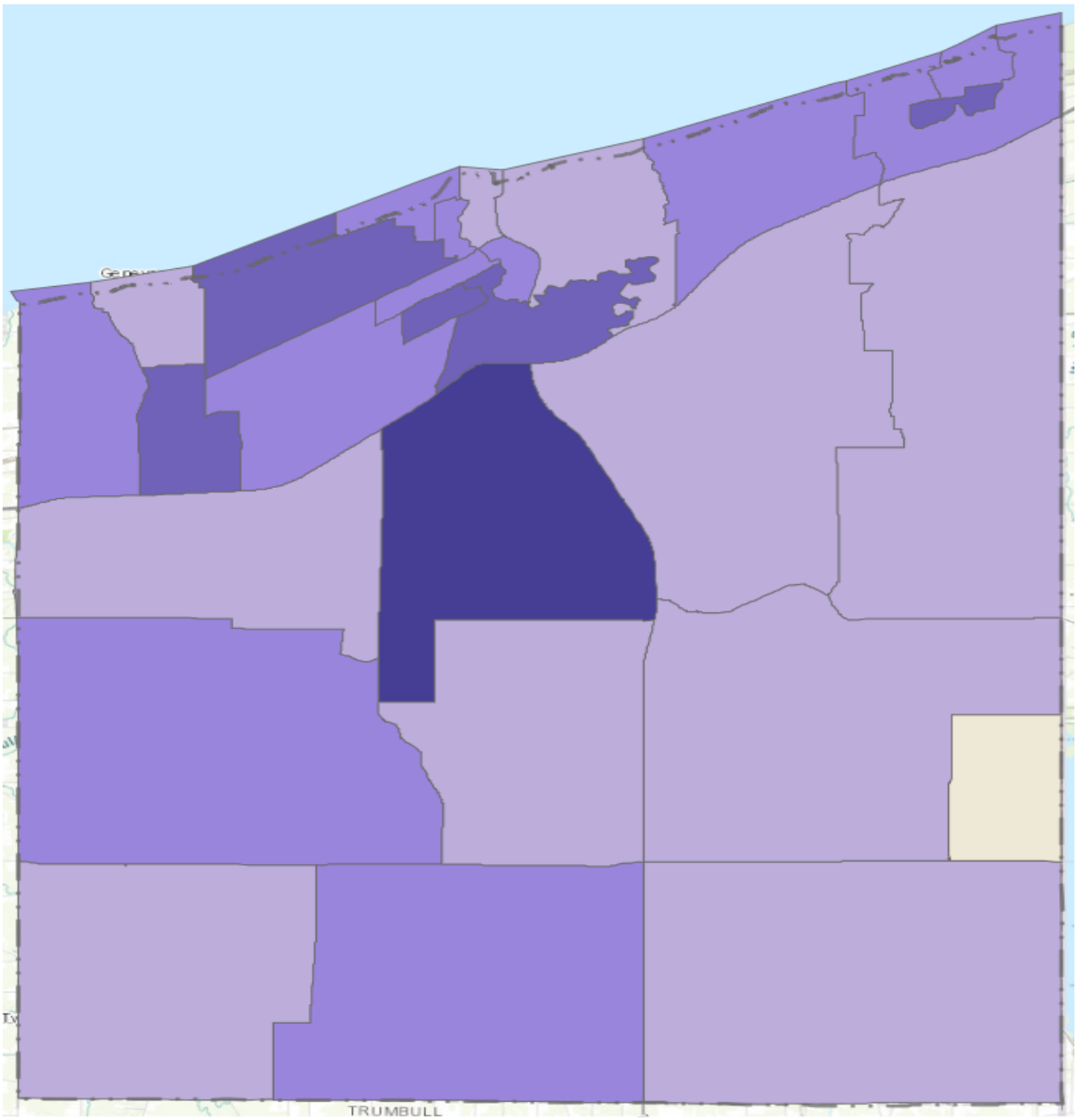

2021 HOUSEHOLD INCOME
AXIS TITLE
$200,000 or more
$150,000 to $199,999
$100,000 to $149,999
$75,000 to $99,999
$50,000 to $74,999
$35,000 to $49,999
$25,000 to $34,999
$15,000 to $24,999
$10,000 to $14,999
Less than $10,000
0
5
10
15
20
25
Ashtabula
Ohio



65 and Over Tracts

65 years and over

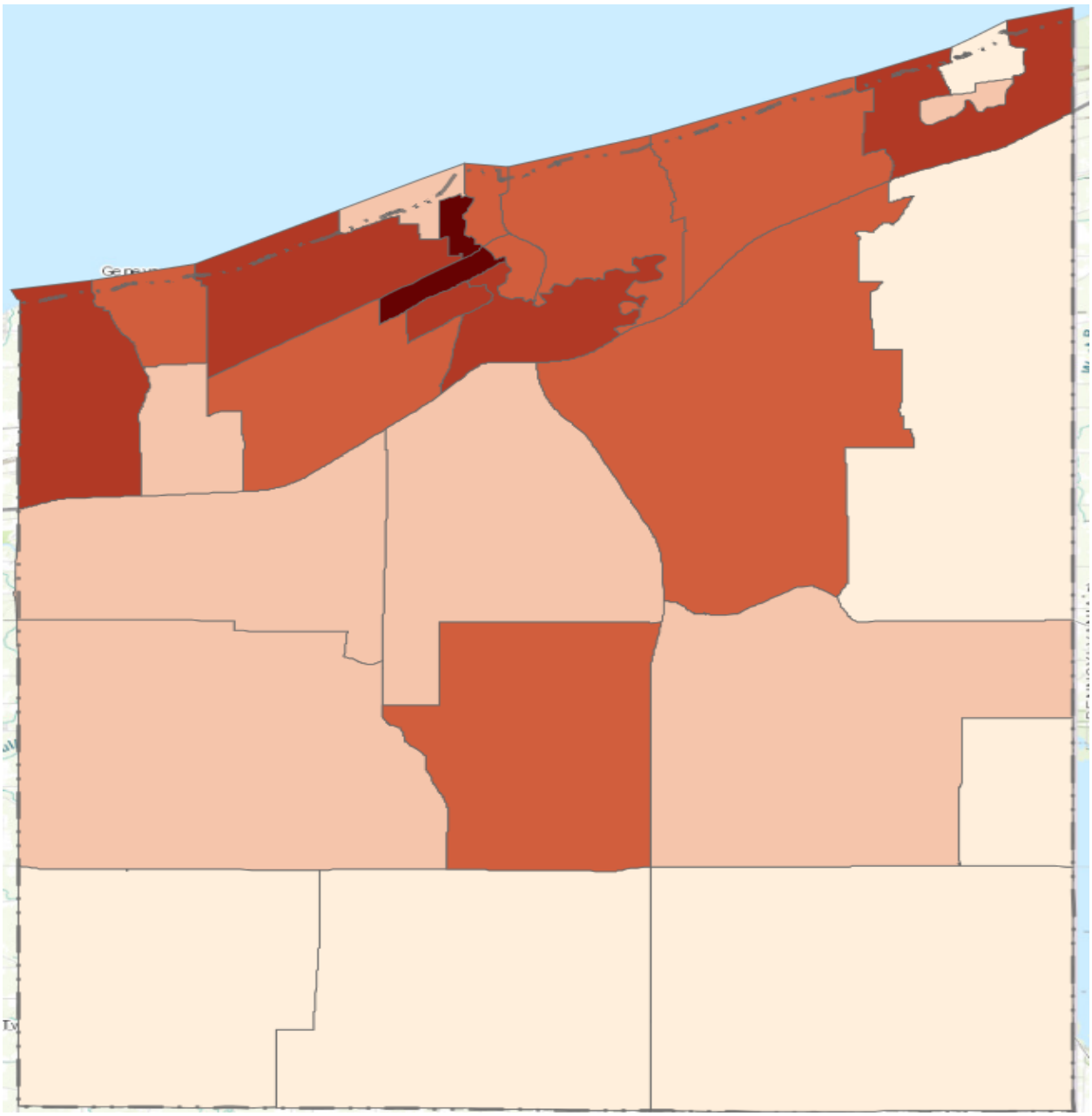
- > 871 - 1,307
- > 676 - 871
- > 568 - 676
- > 390 - 568
- 144 - 390



Disability Tracts

With a disability

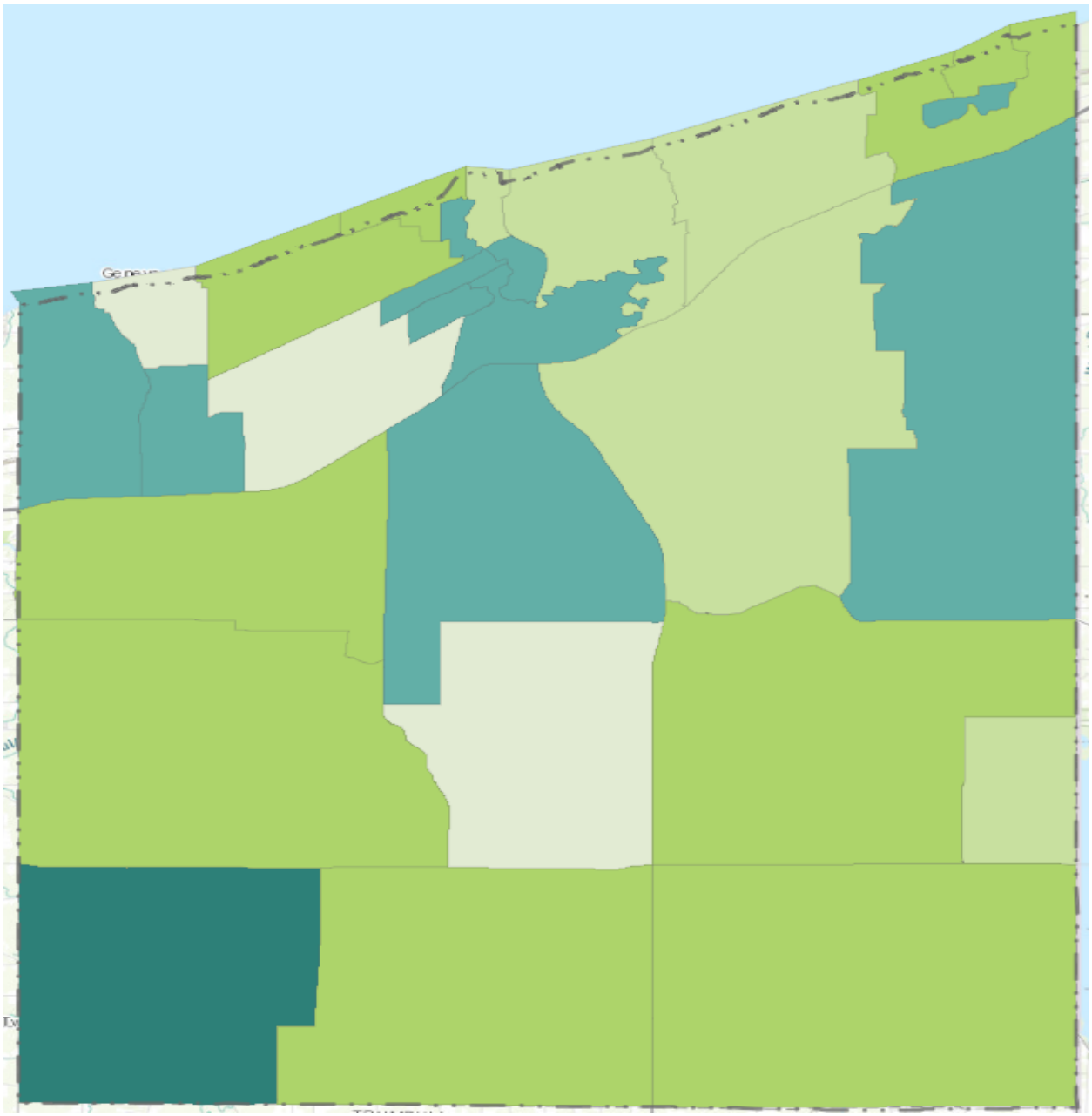
- > 961 - 1,341
- > 697 - 961
- > 464 - 697
- > 76 - 464
- 76 - 76



Minority Tracts

Minority Percentage

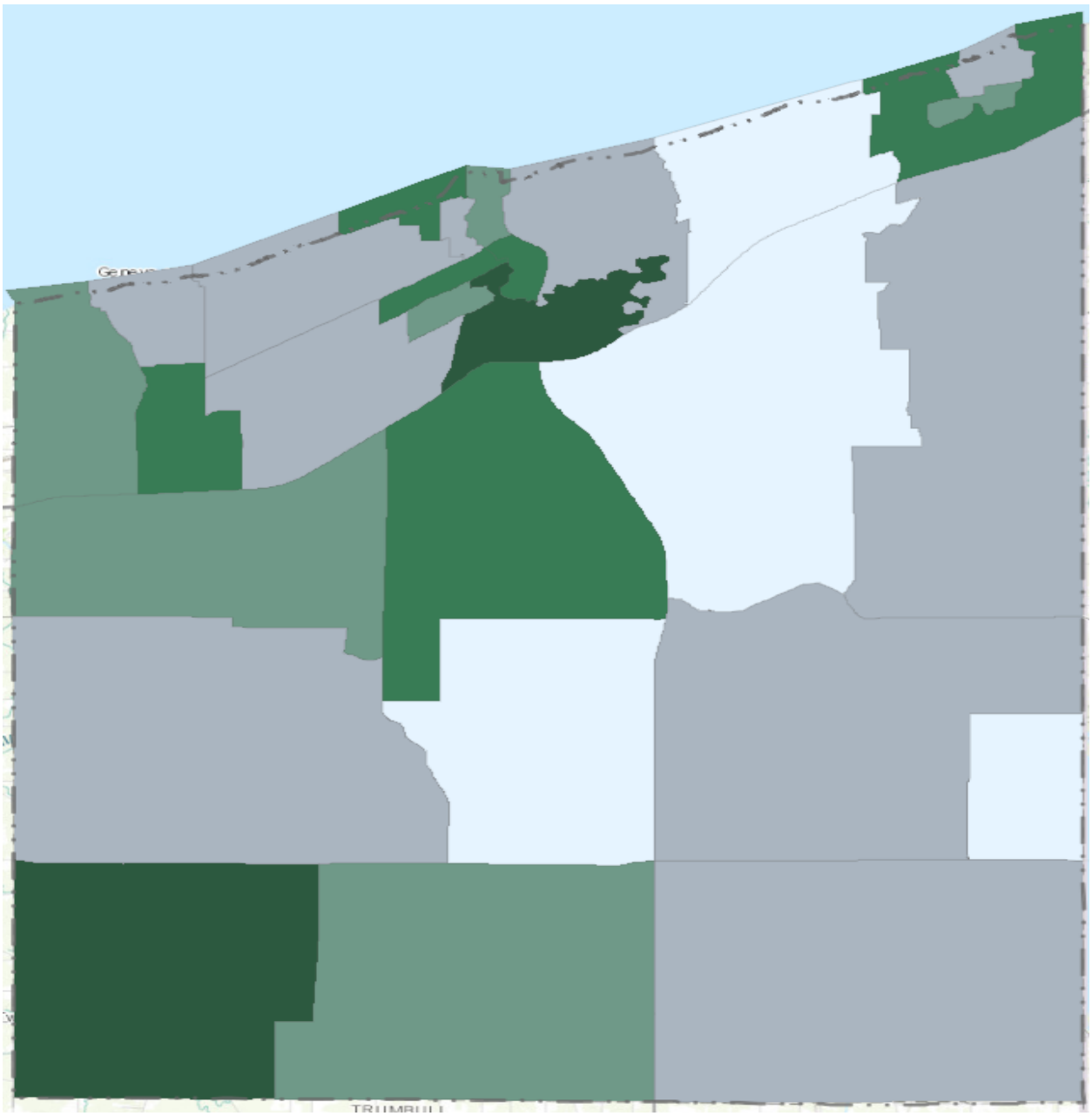
- > 0.27 - 0.38
- > 0.155 - 0.27
- > 0.076 - 0.155
- > 0.036 - 0.076
- 0 - 0.036



150 Percent Poverty Tracts

150 percent of poverty level

- > 1,622 - 2,145
- > 1,186 - 1,622
- > 688 - 1,186
- > 410 - 688
- 307 - 410



Zero Vehicle Households Tracts

Zero_Vehicle_Households

- > 251 - 441
- > 149 - 251
- > 87 - 149
- > 34 - 87
- 14 - 34

III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Ashtabula County and across county lines.

Country Neighbor Programs, Inc., the lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

Inventory of Transportation Providers

The following transportation providers have participated in sharing information about their transportation service organization. These are the main transportation providers for Ashtabula County.

Country Neighbor Program, Inc. (CNP) is a private, not-for-profit organization providing home delivered meals, homemaking, personal care, congregate meals, emergency food programs, summer meals for children, Ashtabula County Food Bank, wellness/educational programs and transportation.

Country Neighbor is a demand response door to door service and operates county-wide. CNP has a fleet of 11 vehicles of which 9 are handicapped accessible. Office hours of operation are 7:00 a.m. to 5:00 p.m., Monday through Friday, with cell phone access to staff on call outside of office hours. Vehicles operate from 3:30 a.m. until approximately 7:00 p.m., depending upon passenger needs.

CNP provides out of county transportation. Passengers must schedule trip requests to the Ashtabula County Job & Family Services. ACJFS determines eligibility and forwards the trips to the appropriate transportation provider.

CNP receives funding for transportation services from the Ashtabula County Senior Services Levy (Ashtabula County senior citizens), Direction Home of Eastern Ohio (Title IIIB – Ashtabula County senior citizens), non-emergency medical transportation (Ashtabula County NEMT low-income passengers) and Trumbull County Senior Services Levy (Trumbull County senior citizens).

Ashtabula County Transportation System (ACTS) is a rural public transportation system that serves all Ashtabula County residents. The general public passengers do not have to pre-qualify, but the Medicaid recipients who use ACTS for NEMT must schedule their rides through Ashtabula County Job & Family Services so their Medicaid eligibility can be verified before a ride can be scheduled.

ACTS operates two types of public transit service: a deviated fixed service route with Ashtabula City and surrounding townships and Dial-A-Ride (Demand Response) service covering all of Ashtabula County.

ACTS operates a fleet of 9 vehicles, and provides door-to-door service, which allows drivers to assist passengers to the entrance of their origin or destination.

ACTS only operates countywide and does not go out of county for medical appointments. Passengers must make a 48-hour advance reservation for medical appointments. General passengers are asked to schedule their rides 24 to 48 hours in advance, but same day requests can be accommodated if time and space permits.

Hours of operation are Monday through Saturday, 7:00 am to 5:00 pm for the deviated fixed service route, and Monday through Friday, 7:00 am to 5:00 pm for the Demand Response.

The fares for ACTS are $2.00 one way for adults aged 18 and over, $1.00 one way for Elderly & Disabled and Seniors (with a card) and $.75 for children aged 3-17. Children under 2 are free.

ACTS is currently funded via ODOT's Division of Public Transit and receives federal and state funds through the rural transit capital and operating grants (FTA Section 5311). It also receives Title IIIB, Medicaid, and Senior Levy funds. ACTS also receives funding through ODOT's Ohio Elderly and Disabled Transit Fare Assistance Program which provides reduced fares for individuals with disabilities and older adults.

City Taxicab has been providing service to Ashtabula County since 1928. They operate 24 hours a day, 7 days a week including all weekends and holidays.

City Taxicab will provide local transportation for Ashtabula County residents as well as traveling out of county to Trumbull, Mahoning, Lake, and Cuyahoga counties.

City Taxicab is fully qualified to provide non-emergency medical transportation that must be dispatched through Ashtabula County Job & Family Services.

City Taxicab has a fleet of 23 vehicles including 5 vehicles with wheelchair lifts

City Taxicab is an Ohio corporation in good standing, fully licensed and qualified to conduct business in the City of Ashtabula, City of Geneva, and the State of Ohio.

Richmond Transportation provides local transportation in Ashtabula County as well as non-emergency medical transportation dispatched through Ashtabula County Job & Family Services to Trumbull, Mahoning, Lake, and Cuyahoga counties.
Richmond Transportation declined to share their information.

Veterans Service Commission (VSC) provides transportation for Ashtabula County veterans to their scheduled appointments to and from both the Erie Pennsylvania and Cleveland Ohio Veterans Administration Medical Centers. Country Neighbor Program, Inc. and the Ashtabula County Transportation System transport veterans to central locations in Ashtabula County, then the VSC vehicle proceeds on to either Erie or Cleveland.

VSC has 3 for transportation, (1) 10 passenger bus, and (2) mini vans.

Elite Executive Transportation is a Private for-profit organization providing transportation in Ashtabula County as well as non-emergency medical transportation dispatched through Ashtabula County Department of Job & Family Services.

Elite Executive Transportation's office is open Monday through Friday from 8:00am to 5:00om. These times are flexible, and transportation will be provided 7 days a week, 24 hours a day by appointment. The answering system will be active 7 days a week, 24 hours a day.

Elite Executive Transportation has a fleet of 10 vehicles of which 2 are handicapped accessible.

Sunset Transportation is a Private for-profit organization that provides transportation services in Ashtabula County, including non-emergency medical transportation (dispatched through Ashtabula County Department of Job & Family Services), as well as wine tours, school transportation, and a taxi service.

Sunset Transportation's office is open from 9:00am to 5:00pm for scheduling. Trips are available 24/7, 365 days a year. An answering service is available after hours.

Sunset Transportation has a fleet of 32 vehicles, 5 of which are wheelchair accessible.

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 6 organizations provided information about their services.

List of Transportation Service Providers

Agency Name: **Country Neighbor Program, Inc.**
Transportation Service Type: Not for Profit
Other Services Provided: Home Delivered Meals, Home and Community Based Care, Congregate Meals, Emergency Food Programs, Summer Meals for Children, Ashtabula County Food Bank
Contact Information: Barbara Klingensmith, barbk@countryneighbor.org,
Telephone: (440) 437-6311
Hours: 7:00 a.m. to 5:00 p.m. (Office Hours),
3:30 a.m. to 7:00 p.m. (Transportation Service Hours)
Service Area: Ashtabula and Trumbull Counties
Eligibility Requirements: Ashtabula County Senior Services Levy, Title III B Older Americans Act (60+), NEMT (non-emergency medical transportation -low income), Employment Related Transportation (low income) and Trumbull County Senior Services Levy
Website: countryneighbor.org

Agency Name: **City Taxicab and Transfer Company**
Transportation Service Type: Private for Profit
Other Services Provided: Taxicab
Contact Information: Joyce Bosworth and Kyle Bruckman, citytaxicab@yahoo.com,
Telephone: (440)992-2156
Hours: 24/7 7 days per week
Service Area: Ashtabula County
Eligibility Requirements: Dependent upon funding sources and type of transportation
Website: ashtabulacitycab.com

Agency Name: **Ashtabula County Transportation System**
Transportation Service Type: Rural Public Transportation System
Other Services Provided: Demand Response, Deviated Fixed Route, General Public
Contact Information: Carol Lennon, Carol.Lennon@jfs.ohio.gov,
Telephone: (440)994-2502
Hours: Demand Response (Monday through Friday 7:00 a.m. to 5 p.m.)
Deviated Fixed Route (Monday through Saturday 7 a.m. to 5 p.m.)
Service Area: Ashtabula County

Eligibility Requirements: Ashtabula County Senior Services Levy, Title III B Older Americans Act (60+), NEMT (non-emergency medical transportation (Low Income), and Employment Related Transportation (low income)
Website: ashtabulacounty.us

Agency Name: **Veterans Service Commission**
Transportation Service Type: Public Veterans Transit
Other Services Provided: Claim filing, financial assistance for veterans and families
Contact Information: Guy Korvig
Hours: Monday through Friday, 8:00 a.m. to 4:30 p.m.
Service Area:
Eligibility Requirements: Proof of service; DD214 Documents
Website: ashtabulaveterans.com

Agency Name: **Richmond Transportation**
Transportation Service Type: Private for Profit
Other Services Provided: Not Available
Contact Information: Lisa Richmond
Hours: Not Available
Service Area: Not Available
Eligibility Requirements: Not Available
Website: richmondtrolleyandlimo.com

Agency Name: **Sunset Transportation**
Transportation Service Type: Private for Profit
Other Services Provided: Not Available
Contact Information: David McGrath
Hours: Not Available
Service Area: Not Available
Eligibility Requirements: Not Available
Website: sunsettaxis.com

Agency Name: **Elite Executive Transportation LLC**
Transportation Service Type: Private for Profit
Other Services Provided: Not Available
Contact Information: Not Available
Hours: Not Available
Service Area: Not Available
Eligibility Requirements: Not Available
Website: eliteteamohio.com

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N) *
Country Neighbor Program, Inc.	Yes	No	Private Non-Profit	14,450	0	No
City Taxicab	Yes	No	Private For-Profit	12,000	0	No
Ashtabula County Transportation System (ACTS)	Yes	MV Transportation	Public Transportation	55,000	1-2	No
Veterans Services Commission	Yes	Yes, ACTS, JFS, RSVP Ashtabula	Public Non-Profit	1564	n/a	Yes
Richmond Transportation	Yes	Not Available	Private For-Profit	Not Available	Not Available	Not Available
Sunset Transportation	Yes	Contracts with local social service agencies	Private For-Profit	7,000	0	No
Elite Executive Transportation LLC	Yes	No	Private For-Profit	1,344 – NEMT	N/A	No

* Answering "Yes" indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e., members of a sheltered workshop, or residents in a nursing home). Answering "No" indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered "open door". For example, an individual who is 60 or over can request transportation to a doctor's appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including fixed route, ADA Paratransit, demand response, on-demand, and human service agency fixed routes. Eight of the participating organizations provide services on weekdays. 4 operate transportation on Saturdays and 3 on Sundays. Evening services after 5:00 p.m. are operated by 4 organizations. The following table depicts the transportation service characteristics by agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Country Neighbor Program, Inc.	Human Service Agency; Demand Response	Mon-Fri, 3:30 a.m. to 7:00 p.m., Saturdays as needed	Yes	Door to Door	DRIVE, Defensive Driving, Distracted Driving, CPR, First Aid, Blood Bourne, Pathogens, Passenger Assistance Training, Aging Sensitivity
City Taxi Cab	On-Demand / scheduled	Mon – Fri, 4:00a.m. – 8:00 p.m. (Saturday	Yes	Curb to Curb / Door to Door as needed	PASS – Wheelchair, American Heart

		and after hours by appointment)			Association First Aid, CPR, and AED
Ashtabula County Transportation System (ACTS)	Demand Response and Fixed Route	Mon-Sat 7:00 a.m. to 5:00 p.m.	Yes	Curb to Curb, Door to Door	DRIVE, Defensive Driving, CPR, First Aid, Blood Bourne Pathogens, and Passenger Assistance Training
Veterans Service Commission	Demand Response / Fixed Route	Monday – Friday 8:00a.m. to 4:30 p.m.	No	Curb to Curb	CORSA Driver's Basic and Sexual Harassment, CPR & MHFA to be added soon
Richmond Transportation	Not Available	Not Available	Yes	Not Available	Not Available
Sunset Transportation	Demand, Scheduled	Trips available 24/7, 365 days a year. Business hours Monday – Friday 9:00 a.m. to 5:00 p.m.	Yes	Curb to Curb, Door to Door as needed	PASS – Wheelchair, Hands on wheelchair securement, First aid/CPR
Elite Executive Transportation LLC	Varies	1) Medical Transportation Office Monday – Friday 8:00 a.m. to 5:00 p.m. 2) Tourism Office Sunday – Thursday 10:00 a.m. – 6:00 p.m.	No	Level 1 (one person assist)	PASS/Wheelchair training

		Friday – Saturday 10:00 a.m. – 3:00 a.m. 3) All services for both offices available 24/7, 365 by appointment			

Transportation-related expenses and revenues also differ by organization. The Ashtabula County Senior Services Levy, Mom-Emergency Medical Transportation, Employment Related Transportation, Title III B Older Americans Act, Section 5310 funding for vehicles, Section 5311 funding for public transit, Section 5317, Elderly and Disabled Transit Fare Assistance Program, Ohio Works First, Pregnancy Related Services funding, Adult Protective Services, Title XX, and private donations are common revenue sources for transportation operators in Ashtabula County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Country Neighbor Program, Inc.	Medical - $3.00 one way under 30 miles, $10.00 one way over 30 miles Non-Medical - $2.00 one way	Yes	7 Full-time and 3 Part-time	2 Full-time	ACSSL, NET, ERT, PRS, Title III B, Title XX, Medicaid Waiver	$800,000
City Taxi Cab	Per mile / Per time	No	7 Full-time / 3 Part-time	2 Full-time / 1 Part-time	Local agency contracts, school, private	$700,000
Ashtabula County Transportation System (ACTS)	$2.00 Adults, $1.00 Elderly & Disabled, Seniors - $2.00,	Yes	13-15	A Scheduler, 2 Dispatchers	5311 Federal Funds, Contract Revenue	N/A

	Kids - $.75					
Veterans Service Commission	N/A	No	15 Volunteer Drivers	1	0.5mil Property Tax	$21,011.94
Richmond Transportation	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Sunset Transportation	Private Pay is quoted based on level of service, mileage, wait time, etc. Contracts are negotiated based on the same criteria	We accept donations for our partnering agencies but personally our company does not accept donations. Private pay passengers may tip the driver if they wish	35 Total (9 currently needed for daily NEMT transport, the remainder drive tourism, school, events, etc.)	4	Local agency contracts, Private Pay Passengers	$500,000
Elite Executive Transportation LLC	Varies	No	13	4	Tourism, School Programs, (Private & Public)	$600,000

The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Table 4: Alternative/ Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
City Cab	24/7, 365	Per mile / Per time	Private Rides	Northeast Ohio
Richmond Transportation	Not available	Not Available	Not Available	Not Available

The following table provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
Not Available				

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/ GPS (Y/N)
Country Neighbor Program, Inc.	Ecolane	No	Ecolane	Yes
City Taxi Cab	AshtabulaCityCab Application (custom made)	Y, for Internal use	AshtabulaCityCab Application (custom made)	Yes
Ashtabula County Transportation System (ACTS)	Trapeze	No	Trapeze	NA
Veterans Service Commission	None	No	None	No
Richmond Transportation	NA	NA	NA	NA
Sunset Transportation	Mediroutes	Yes	Mediroutes	Yes
Elite Executive Transportation LLC	Mediroutes	No	FareHarbor	Yes

Assessment of Community Support for Transit

The Ashtabula County Coordinated Transportation Plan has full support from the Board of County Commissioners, the Ashtabula County Senior Levy Advisory Board, the Ashtabula County Job and Family Services, United Way of Ashtabula County, a variety of social and human service organizations, employers, education, the Ashtabula County Transportation System, Eastgate Regional Council of Governments, Country Neighbor Programs, Inc., medical facilities, and key community leaders.

Safety

Of the transportation providers that released their information, the minimum requirements for drivers are as follows:

Country Neighbor Program, Inc.

- Defensive Driving
- Distracted Driving
- DRIVE Training
- First Aid/CPR
- Blood Borne Pathogens
- Pre-employment, reasonable suspicion, post-accident drug and alcohol testing
- Passenger Assistance Training
- Aging Sensitivity
- Four hours of continuing education, annually

Ashtabula County Transportation System

- DRIVE training
- Defensive Driving
- First Aid/CPR
- Blood Borne Pathogens
- Passenger Assistance Training

Veterans Service Commission

- CORSA Driver's Basic and Sexual Harassment
- CPR
- MHFA to be added soon

City Taxicab

- PASS
- First Aid/ CPR

- AED
- Defensive Driving
- Biohazard Training

Sunset Transportation

- PASS
- Hands on wheelchair securement
- First Aid/CPR

Elite Executive Transportation LLC

- PASS

Vehicles

Survey/Interview participants listed a combined total of 89 vehicles. Approximately 35% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 6).

All of the transportation providers provide at least one wheelchair accessible vehicle, while some organizations have an entire fleet of wheelchair accessible vehicles. The wheelchair accessible vehicles are used to transport individuals with disabilities to medical appointments, shopping, agency visits, etc. as needed. Ashtabula County does have a high demand usage for this type of accessible vehicle. Generally, individuals with disabilities are transported together with ambulatory passengers.

As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness, safety and reliability of the transportation services provided.

Table 7: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Country Neighbor Program, Inc.											
28	Dodge	Grand Caravan	2012	2C4RDGBGXCR139240	6	0	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
15	Ford	E350	2013	1FDEE3FL6DDB00057	7	3	Mon – Fri	3:30 am-7:00 pm	Fair		Ashtabula County
22	Dodge	MMV	2015	2C7WDGBG4FR614214	5	1	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
23	Goshen Coach	Pacer II	2017	1FDEE3FS7HDC37683	8	2	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
24	Dodge	MMV	2017	2C7WDGBG5HR710193	5	1	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
27	Dodge	Grand Caravan	2019	2C4RDGBG3KR729228	6	0	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
32	Dodge	MMV	2019	2C7WDGBG6KR793768	5	1	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
33	Dodge	MMV	2019	2C7WDGBG9KR793778	5	1	Mon – Fri	3:30 am-7:00 pm	Good		Ashtabula County
29	Ford	LTV	2020	1FDAX2C85LKB11709	6	2	Mon – Fri	3:30 am-7:00 pm	Very Good		Ashtabula County
30	Ford	LTV	2020	1FDAX2C8XLKB22673	6	2	Mon – Fri	3:30 am-7:00 pm	Very Good		Ashtabula County
31	Ford	LTV	2020	1FDAX2C89LKB31607	6	2	Mon – Fri	3:30 am-7:00 pm	Very Good		Ashtabula County

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
Ashtabula County Transportation System (ACTS)											
1701	STARCRAFT	ECONOLINE	2016	2C7WDGBGXGR372465	16	2	5	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1801	STARCRAFT	E-350	2018	1FDEE3FS1JDC06516	8	2	5	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1907	FORD	E-350	2019	1FDEE3FS9KDC59708	8	2	5	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1908	STARCRAFT	E-450	2019	1FDEE4FS8KDC47298	16	2	3	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1909	STARCRAFT	E-451	2019	1FDFE4FS5KDC47839	16	2	3	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1910	STARCRAFT	E-452	2019	1FDFE4FS5KDC47842	16	2	3	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1911	STARCRAFT	E-453	2019	1FDFE4FSXKDC47884	16	2	3	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
2101	STARCRAFT	ALLSTAR	2021	1FDEE3FN4MDC20621	12	2	5	7:00AM-5:00PM	GOOD		ASHTABUI COUNTY
1602	DODGE	CARAVAN	2016	2C7WDGBGXGR372465	2	1	AS NEEDED	7:00AM-5:00PM	VERY GOOD		ASHTABUI COUNTY
Veterans Service Commission											
047YFL	Cutaway Van	E350	2011	1FDEE3FL5BDA13389	10	2	5	n/a	Good	Transportation	Erie/Clevela VAMC
054YYG	Dodge	Journey	2016	2C4RDGBG1GR164372	5	0	5	n/a	Good	Transportation	Erie/Clevela VAMC

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
381YVV	Dodge	Caravan	2016	3C4PDCBG5GT166977	7	0	5	n/a	Good	Transportation	Erie/Clevela VAMC
802YJV	Ford	Explorer	2013	1FM5K7B84DGA09045	5	0	5	n/a	Good	None	Staff Use/Ashtabu
City Taxi Cab											
1601	FORD	TRANSIT T350	2016	1FBZX2CM9GKA09280	10	Y	5	4AM-8PM	USED	ACJFS	NE OHIO
1602	FORD	TRANSIT T350	2016	1FBZX2CM6GKA09284	10	Y	5	4AM-8PM	USED	ACJFS	NE OHIO
1403	NISSAN	NV3500	2014	1N6AF0LY0DN113442	8	Y	5	4AM-8PM	USED		NE OHIO
1106	FORD	E250	2011	1FTNS2EW5BDB05413	6	Y	5	24/7	USED		NE OHIO
1608	FORD	FLEX	2016	2FMHK6C84GBA14229	7	N	5	4AM-8PM	USED	ACJFS	NE OHIO
1611	FORD	FLEX	2016	2FMHK6CBOGBA14230	7	N	5	4AM-8PM	USED	ACJFS	NE OHIO
1612	FORD	FLEX	2016	2FMHK6C82GBA14228	7	N	SPARE		USED		USA
O919	CHEVY	TAHOE	2009	1GNFK13019R178666	5	N	7	24/7	USED		USA
1425	FORD	E350 BUS	2014	1FDWE3FL0EDA78773	15	N	4	24/7	USED		USA
1426	FORD	E350 BUS	2014	1FDWE3FL5EDA68983	15	N	4	24/7	USED		USA
1428	FORD	INTERCEPTOR SUV	2014	1FM5K8AR9EGC02521	5	N	6	24/7	USED		USA
1331	FORD	TAURUS	2013	1FAHP2H84DG212780	5	N	SPARE		USED		USA

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
1332	FORD	TAURUS	2013	1FAHP2H86DG212781	5	N	SPARE		USED		USA
1333	FORD	TAURUS	2013	1FAHP2H88DG212782	5	N	SPARE		USED		USA
1334	FORD	TUARUS	2013	1FAHP2H8XDG212783	5	N	SPARE		USED		USA
1335	FORD	TAURUS	2013	1FAHP2H81DG212784	5	N	SPARE		USED		USA
1336	FORD	TUARUS	2013	1FAHP2H83DG212785	5	N	5	4AM-8PM	USED	ACJFS	NE OHIO
1338	FORD	INTERCEPTOR SEDAN	2013	1FAHP2M88DG103724	5	N	SPARE		USED		USA
1440	FORD	INTERCEPTOR SEDAN	2014	1FAHP2MK0EG143881	5	N	6	4AM-8PM	USED		NE OHIO
1441	FORD	INTERCEPTOR SEDAN	2013	1FAHP2M87DG143265	5	N	SPARE		USED		USA
1442	FORD	INTERCEPTOR SEDAN	2013	1FAHP2M80DG156293	5	N	5	4AM-8PM	USED	ACJFS	NE OHIO
1343	FORD	INTERCEPTOR SEDAN	2013	1FAHP2M85DG124598	5	N	SPARE		USED		USA
1204	FORD	E250	2012	1FTNS2EW1CDA86635	5	Y	SPARE		USED		USA
Sunset Transportation											
#1	Ford	Ecoline	2013	Not Available	27		Not Available	Not Available	Not Available		Not Availab
#2	Chevy	Express	2012	Not Available	12	Y	Not Available	Not Available	Not Available		Not Availab

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
#3	Ford	Ecoline	2011	Not Available	13		Not Available	Not Available	Not Available		Not Availab
#4	Ford	F-150	2021	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#5	Ford	Transit	2020	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#6	Dodge	Grand Caravan	2019	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#7	Dodge	Grand Caravan	2020	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#8	Honda	Odyssey	2017	Not Available	8		Not Available	Not Available	Not Available		Not Availab
#9	Ford	Ecoline	2019	Not Available	20		Not Available	Not Available	Not Available		Not Availab
#10	Ford	Transit	2019	Not Available	12		Not Available	Not Available	Not Available		Not Availab

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
#11	Ford	Transit	2019	Not Available	11	Y	Not Available	Not Available	Not Available		Not Availab
#12	Chrysler	Voyager	2023	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#13	Ford	Transit	2016	Not Available	5	Y	Not Available	Not Available	Not Available		Not Availab
#14	Ford	Transit	2019	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#15	Toyota	Sienna	2023	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#16	Chevy	Express	2011	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#17	Dodge	Ram	2020	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#18	Ford	Transit	2020	Not Available	11		Not Available	Not Available	Not Available		Not Availab

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
#19	Ford	Transit	2021	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#20	Ford	Transit	2021	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#21	Ford	Transit	2023	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#22	Chrysler	Pacifica	2022	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#23	Chrysler	Voyager	2022	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#24	Chrysler	Voyager	2023	Not Available	4	Y	Not Available	Not Available	Not Available		Not Availab
#25	Ford	Transit	2018	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#26	Ford	Transit	2019	Not Available	14		Not Available	Not Available	Not Available		Not Availab

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
#27	Dodge	Grand Caravan	2021	Not Available	4	Y	Not Available	Not Available	Not Available		Not Availab
#28	Ford	Transit	2022	Not Available	14		Not Available	Not Available	Not Available		Not Availab
#29	Tesla	Model X	2020	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#30	GMC	Yukon Denali	2018	Not Available	6		Not Available	Not Available	Not Available		Not Availab
#31	Kia	Carnival	2024	Not Available	8		Not Available	Not Available	Not Available		Not Availab
#32	Lincoln	Navigator	2024	Not Available	8		Not Available	Not Available	Not Available		Not Availab
Richmond Transportation – Not Available											
Elite Executive Transportation LLC											
1	Chrysler	Voyager	2020	2C4RC1DG7LR168434	7	N	7	All	Good	N/A	Northeast Oh
2	Ford	Transit 350HD	2020	1FBVU4XGXLKA36926	15	N	7	All	Excellent	N/A	Northeast Oh

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Are
3	Ford	Transit 350HD	2015	1FBUV4XV7FKA00176	15	N	7	All	Good	N/A	Northeast Ob
4	Ford	E450	2014	1FDFE4FS5EDA18274	15	Y	7	All	Fair	N/A	Northeast Ob
5	Ford	Transit 350HD	2020	1FDES6PG6LKB18614	15	N	7	All	Excellent	N/A	Northeast Ob
6	Chrysler	Pacifica	2020	2C4RC1BG8LR284471	7	N	7	All	Good	N/A	Northeast Ob
7	Chevrolet	Tahoe	2017	1GNSKBKC1HR392247	7	N	7	All	Good	N/A	Northeast Ob
8	Chrysler	Pacifica	2021	2C4RC1BG8MR602283	4	Y	7	All	Excellent	N/A	Northeast Ob
20	Ford	E450	2018	1FDXE4FS1JDC40129	24	N	7	All	Excellent	N/A	Northeast Ob
21	Ford	E450	2013	1FDFE4FS6DDA85691	24	N	7	All	Good	N/A	Northeast Ob

Summary of Existing Resources

Tools and Resources

Geographic Information Systems

Ashtabula County has unique characteristics in demographics and landscape. Over 60% of the county's population is north of the I-90 interstate highway bordering the Lake Erie Shoreline, and yet a lot of the issues relating to the gaps in service for the county are below this point.

South of I-90 consists of sparse, sporadic housing and development, with a large quantity of land devoted to farming and agriculture. These characteristics make for long commute times going to and from work and going to medical facilities. The general public in these communities need to get to and from Ashtabula, Geneva, and Conneaut for medical and social engagements, but do not have any form of transportation other than their own or a family member's assistance. Senior citizens, people with disabilities, and veterans need to maintain their mobility to live an independent life, but lack of mobility assistance keeps a lot of these residents homebound.

Aside from the southern portion of Ashtabula County, Conneaut is a major gap in service, one that needs to be addressed. Because Conneaut borders Pennsylvania, a lot of out-of-state trip requests are handled by the demand response transportation providers.

Geographic Information Systems (GIS) enable professionals in the planning field to determine how land and access to different systems benefit a community. From street access to local waterways and hospital contact, GIS can be an effective tool to determine where a service is, and more importantly where it isn't. Using map overlay techniques and analysis, the county will determine how the routes and land development coincide with the demographics and utilities available in the county.

Ashtabula County will utilize the GIS programs available, such as ArcGIS, to determine possible future routes according to changes in land use and demographics, possible pedestrian and bicycle paths, future satellite locations, and possible park-and-ride lots for carpools and feeder route access, among other objectives proposed.

Global Positioning Systems

Global Positioning Systems (GPS) is an effective tool to determine the location of a specific moving object, such as a vehicle or person. Using GPS software, Ashtabula County can determine a number of detailed information from the typical routes of the demand-response system to the average lag time of the fixed-routes.

Ashtabula County can use GPS capabilities for the purpose of determining possible duplication in routes and ways to group together and share rides. Along with route duplication, the county could utilize GPS to determine the lag time of the fixed-routes and

how to reduce lag time, possibly by altering the route. These are just a few of the functions that GPS is capable of, and all will be considered depending on specific objectives.

Demographic Information and Statistics

One of the strongest tools used in the planning of Ashtabula County's Coordination Plan is information about the county's residents. Age groups, special needs groups, income levels, housing information, and land development all aid in every other tool used in the planning process. Without knowing this information, the key stakeholders are not able to determine the needs and gaps in service for certain townships according to land size, density, population, and income level, among other factors.

Ashtabula County will utilize the census that occurs every ten (10) years by the Census Bureau. Annual Community Surveys are also conducted to update the decennial information. In 2020, a new census was done and will give the key stakeholders an indication of the changes since 2010. This census, along with the Annual Community Surveys, will ultimately determine the viability of the plans proposed in the Ashtabula County Coordinated Transportation Plan.

IV. Assessment of Transportation Needs and Gaps

In an effort to better understand the Ashtabula County needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

The Ashtabula County Commissioners, Country Neighbor Program, Inc., and the Ashtabula County Coordinated Transportation Planning Committee identified a variety of stakeholders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholders and the general public is available upon request.

The following methods were used to assess transportation needs and gaps

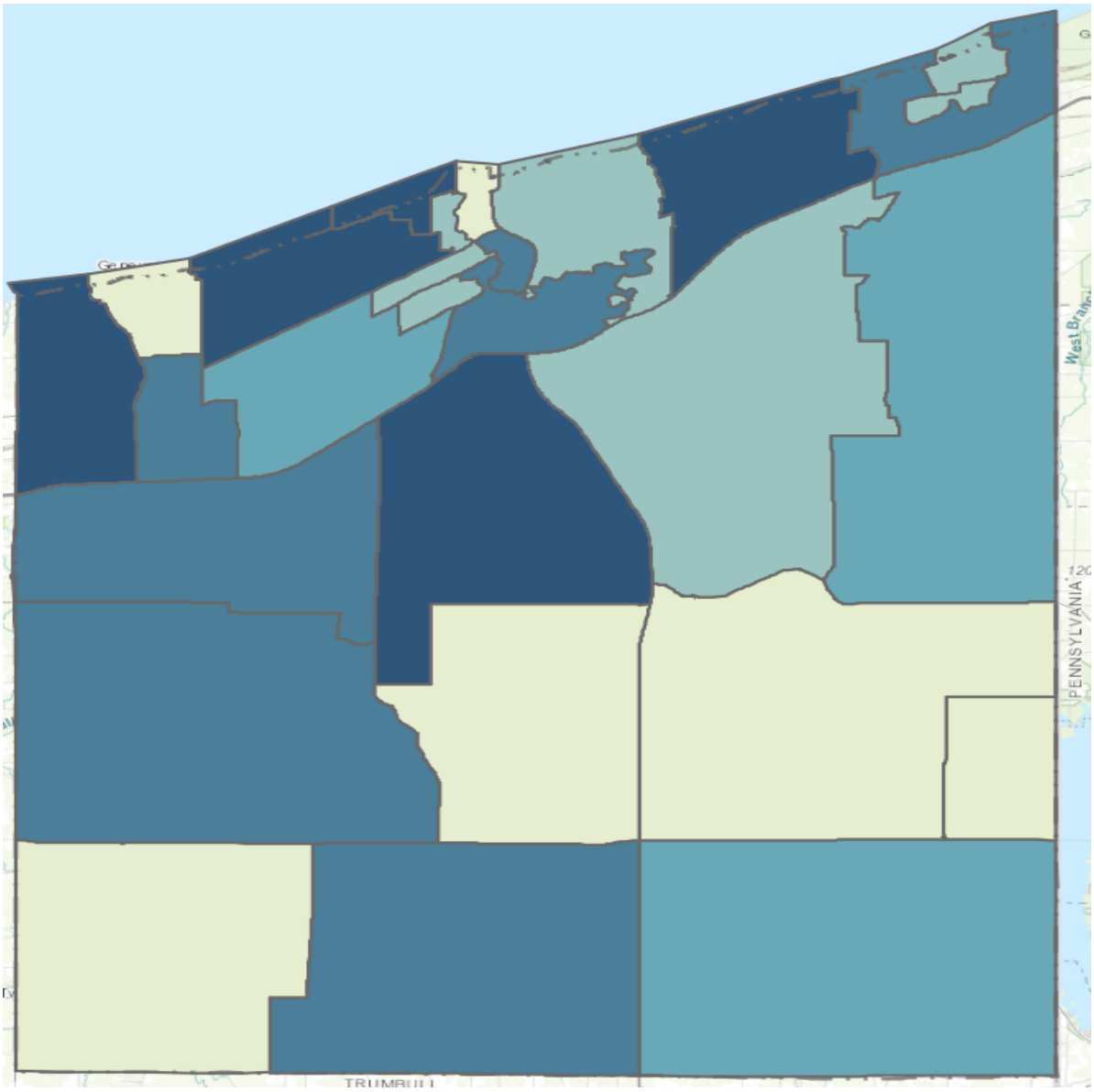
- Assessment of data and demographics
- Planning
- Team Meetings
- Public Surveys
- Stakeholder Meeting

Local Demographic and Socio-Economic Data

Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.

The following exhibit [A] illustrates the areas where the number of older adults (age 65 and older) is at or above the Ashtabula County average.

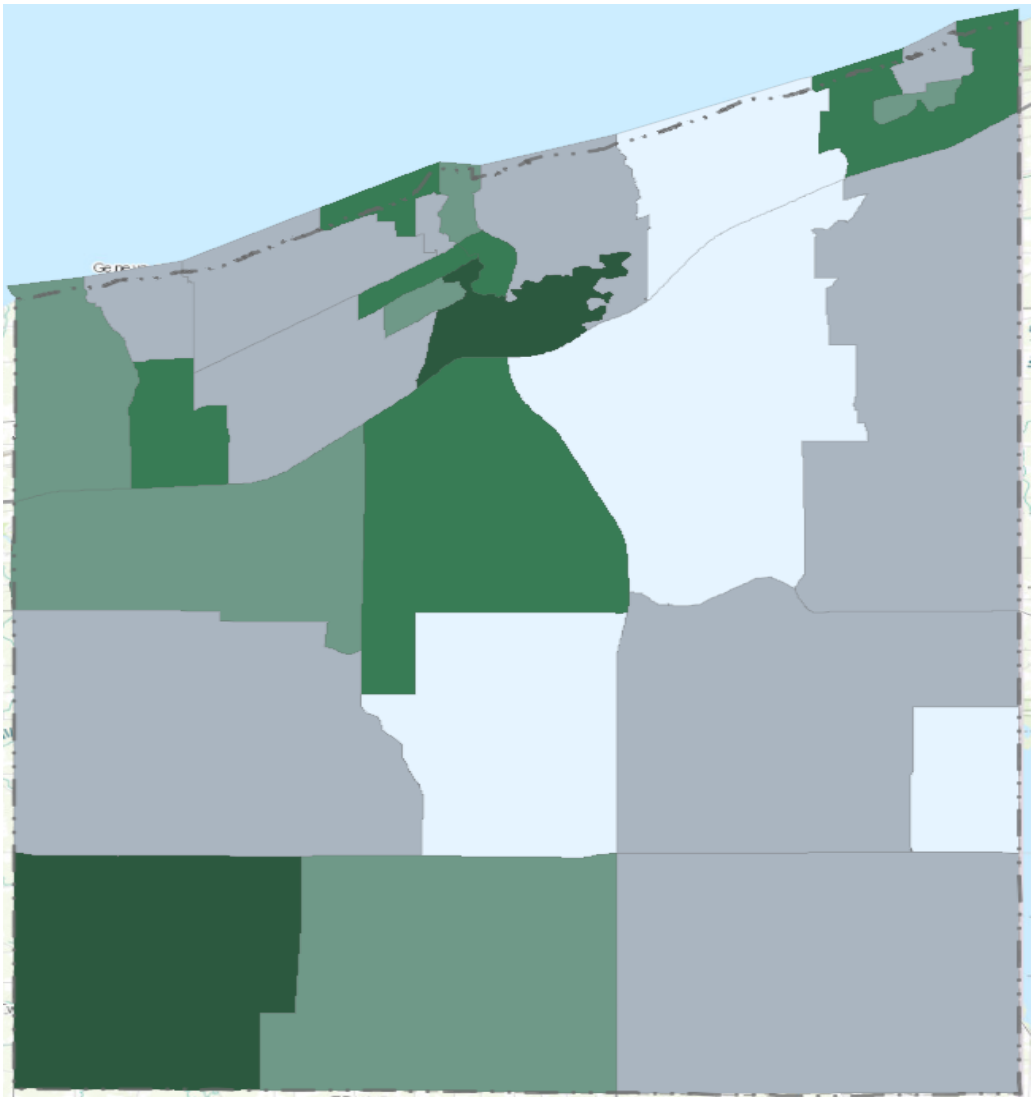
Exhibit [A]: Map of Population Density of Individuals Age 65 and Older



The exhibit below indicates the areas where the number of zero vehicle households is above the Ashtabula County average. The absence of a vehicle in the household is often an indication of the need for transportation services.

Exhibit [B]: Map of Density of Zero Vehicle Households

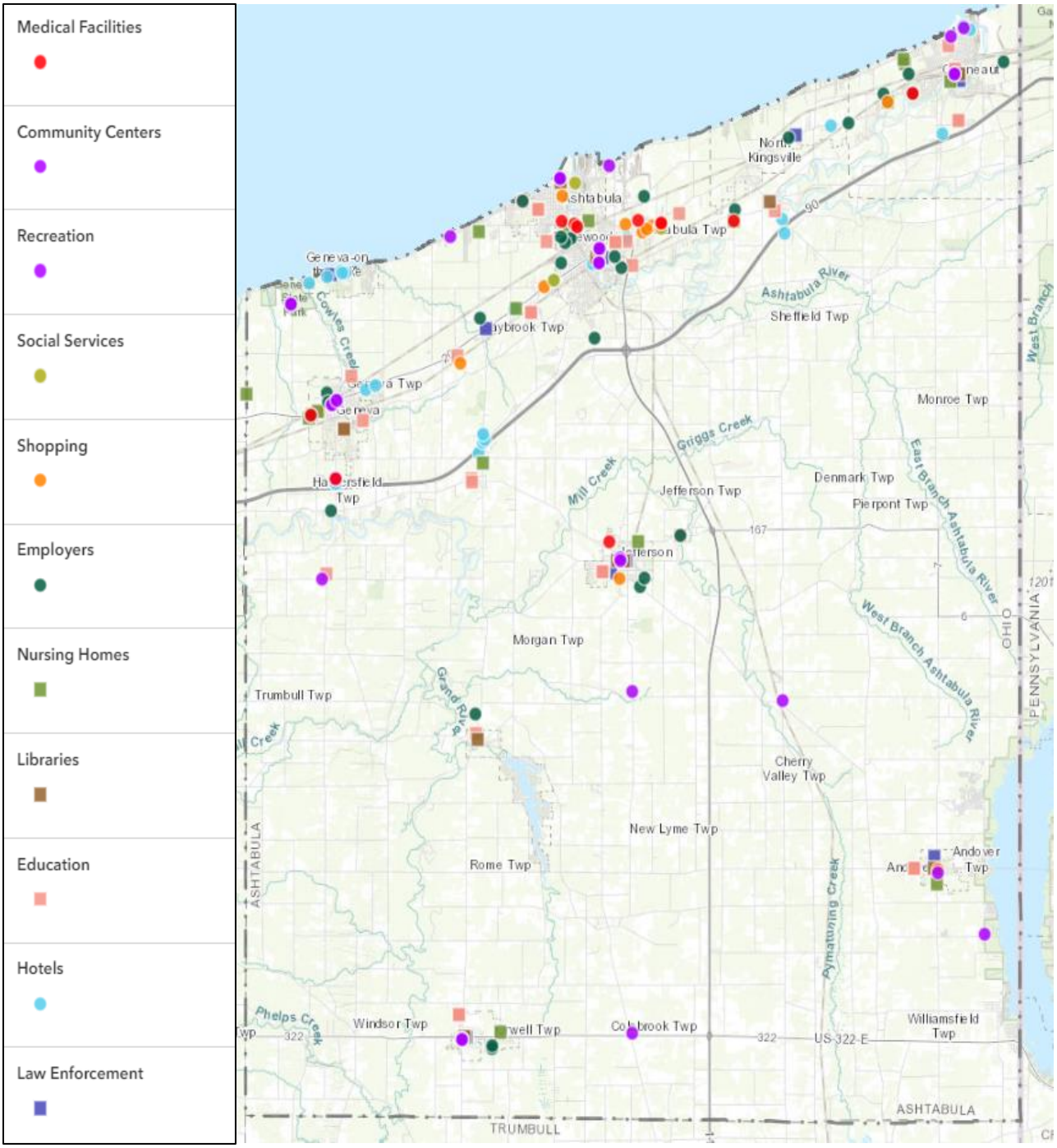
In Ashtabula County, 3,536 households do not have a vehicle out of 46,206 households, making up 8%. This data is from the 2021 – Five Year ACS.



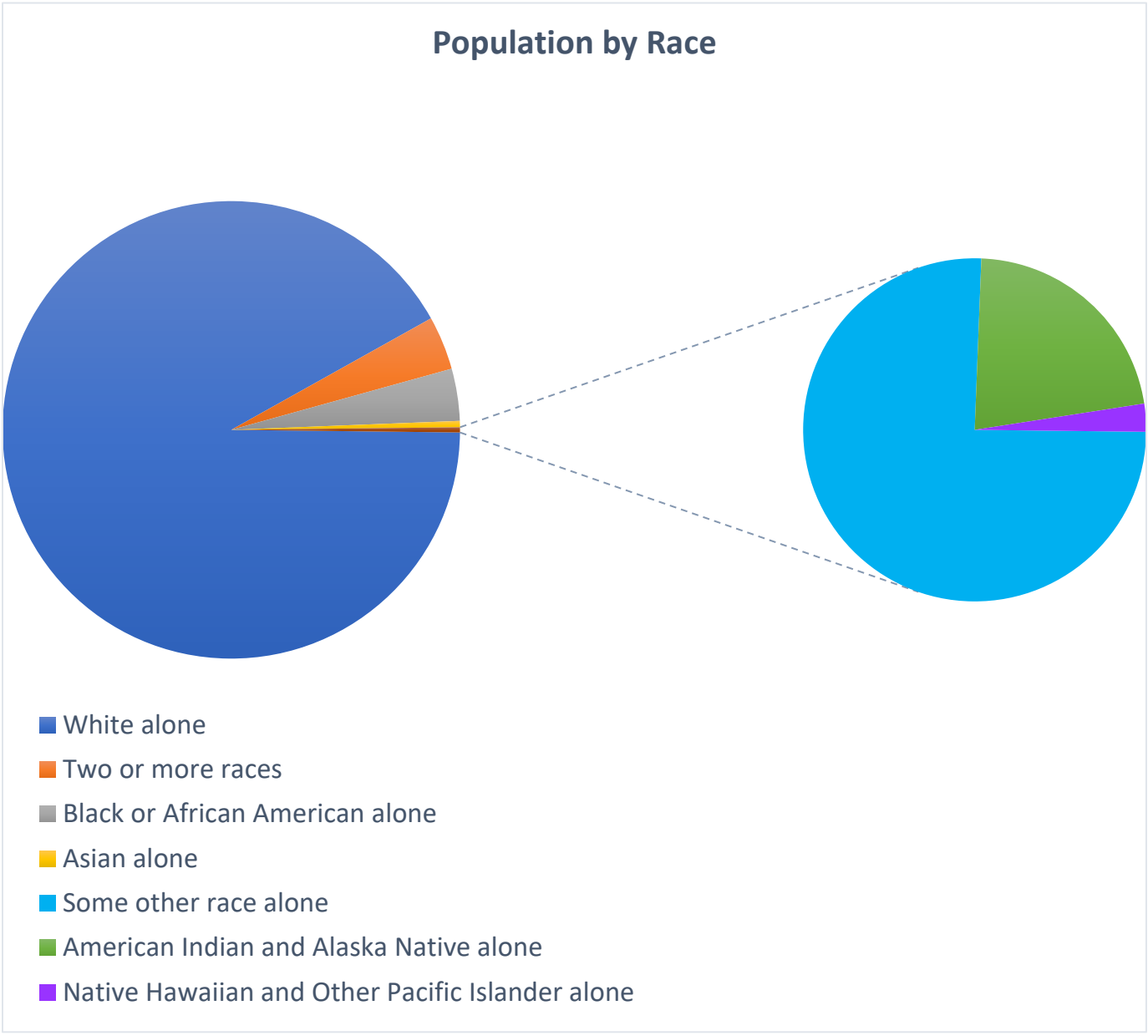
The next exhibit illustrates the location of the top destinations for the existing transportation providers as well as major trip generators for anyone in the area, including those who drive a personal vehicle.

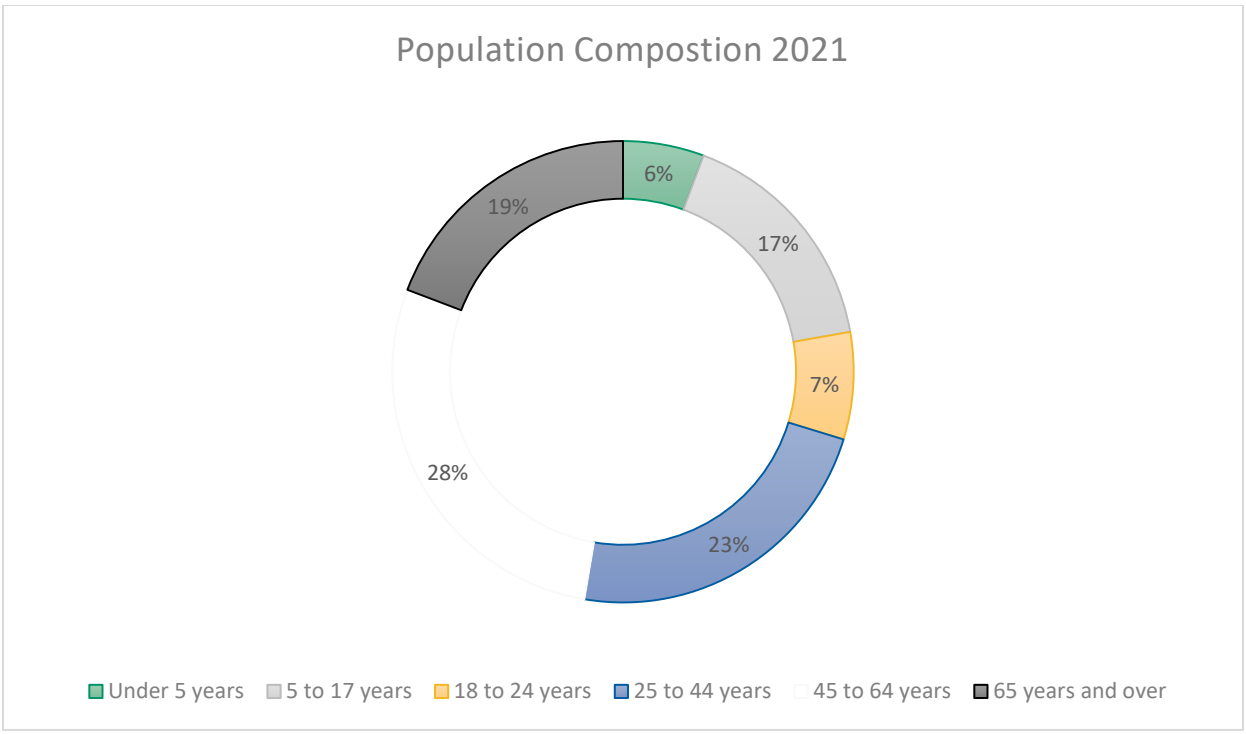
Major trip generators include the University Hospital – Geneva, Conneaut and Ashtabula, Ashtabula County Medical Center, Kent State University, Ashtabula County Technical and Career Center, Ashtabula Mall, Conneaut Human Resource Center, Geneva Community Center, Country Neighbor Program (Andover and Orwell), Ashtabula County Job & Family Services, Libraries in Geneva, Conneaut, Ashtabula, Orwell, Jefferson, Andover and North Kingsville, Dialysis Centers in Ashtabula, North Kingsville, Jefferson and Andover, physician's offices throughout Ashtabula County, grocery stores in Orwell, Andover, Ashtabula, Jefferson, Geneva and Conneaut, law enforcement facilities in Jefferson, Geneva, Conneaut and Ashtabula, One Stop Center in Ashtabula, various other social service agencies throughout Ashtabula City, nursing homes in Geneva, Ashtabula, Kingsville, Conneaut, Orwell, Jefferson and Andover, companies with high employment and hotels.

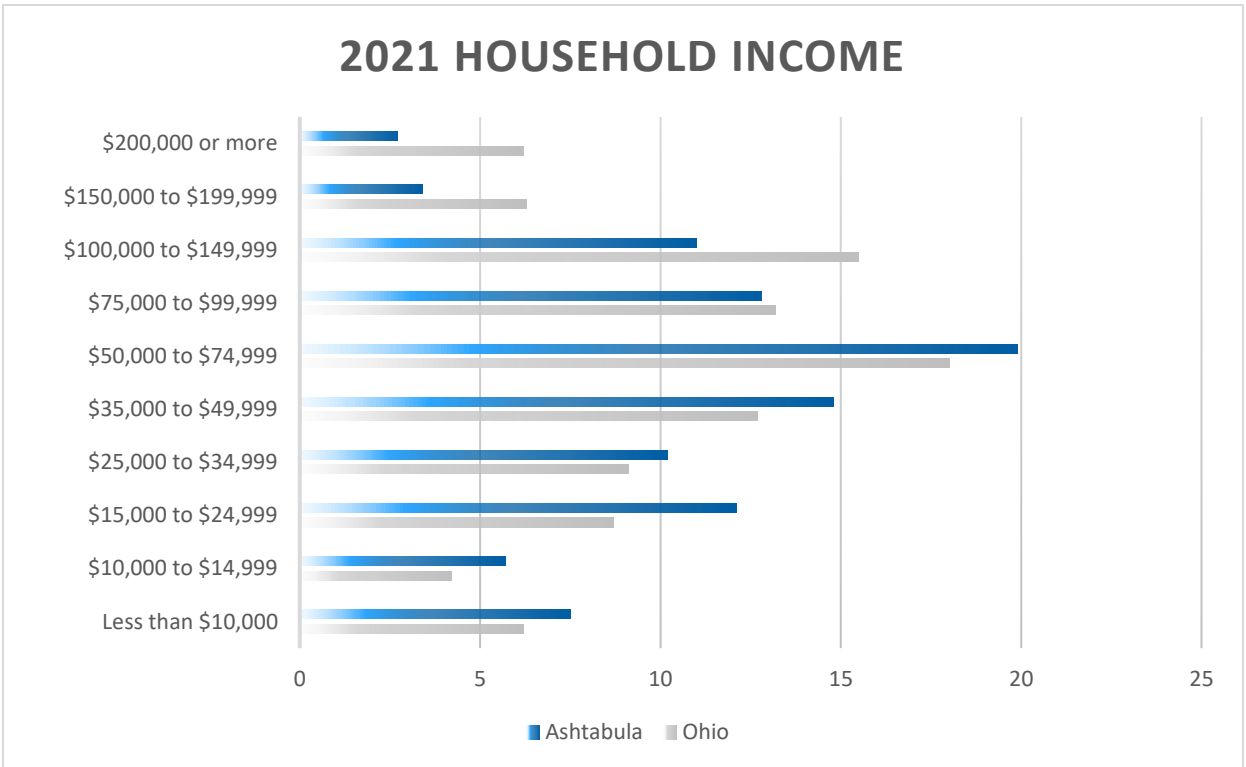
Exhibit [C]: Map of Major Trip Generators



Analysis of Demographic Data




Population Compostion 2021
6%
17%
7%
23%
28%
19%
Under 5 years
5 to 17 years
18 to 24 years
25 to 44 years
45 to 64 years
65 years and over


2021 HOUSEHOLD INCOME
$200,000 or more
$150,000 to $199,999
$100,000 to $149,999
$75,000 to $99,999
$50,000 to $74,999
$35,000 to $49,999
$25,000 to $34,999
$15,000 to $24,999
$10,000 to $14,999
Less than $10,000
0
5
10
15
20
25
Ashtabula
Ohio

General Public and Stakeholder Meetings/Focus Groups

The Ashtabula County Commissioners hosted and facilitated 3 local meetings to discuss the unmet transportation needs and gaps in mobility and transportation. 25 people participated in the meetings. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, Country Neighbor Program, Inc. presented highlights of historical coordinated transportation in Ashtabula County, and discussed the activities since the last Coordinated Public Transit Human Services Transportation Plan that have helped to address some of the unmet transportation needs and gaps in services for the area.

Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs from the previous plan/or update and identify any gaps that were no longer valid and any new needs/gaps, which the facilitator deleted/added to/from a list. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

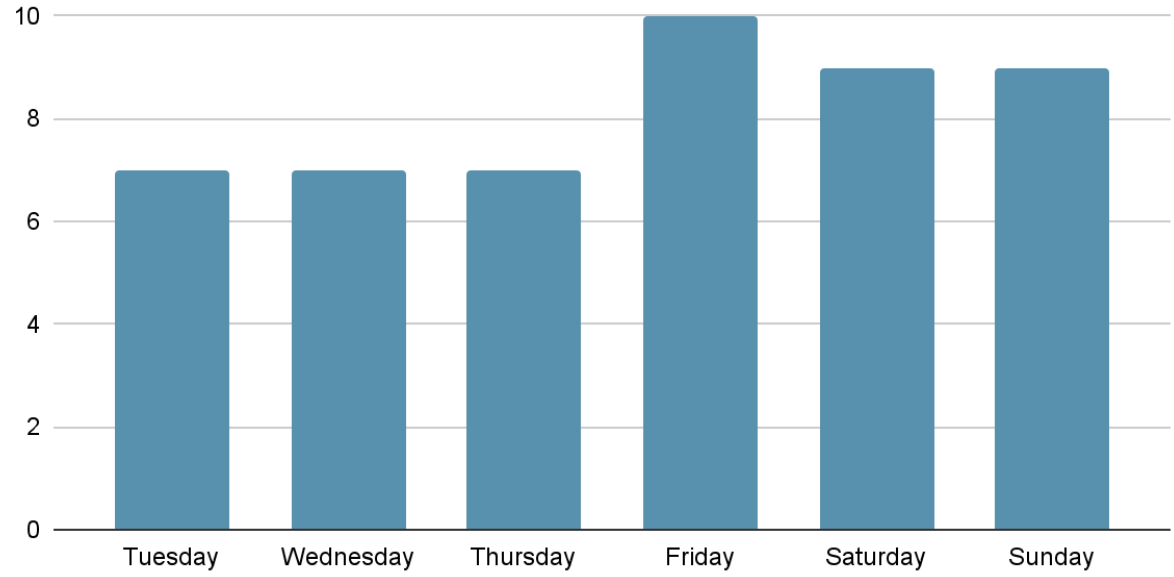
After the changes to the needs/gaps list were completed and new needs/gaps were added, each participant was asked to rank the needs/gaps using colored dots representing a high, medium, or low priority or that the remaining gap/need should be deleted.

Participants discussed more than 4 mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meetings. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications. The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

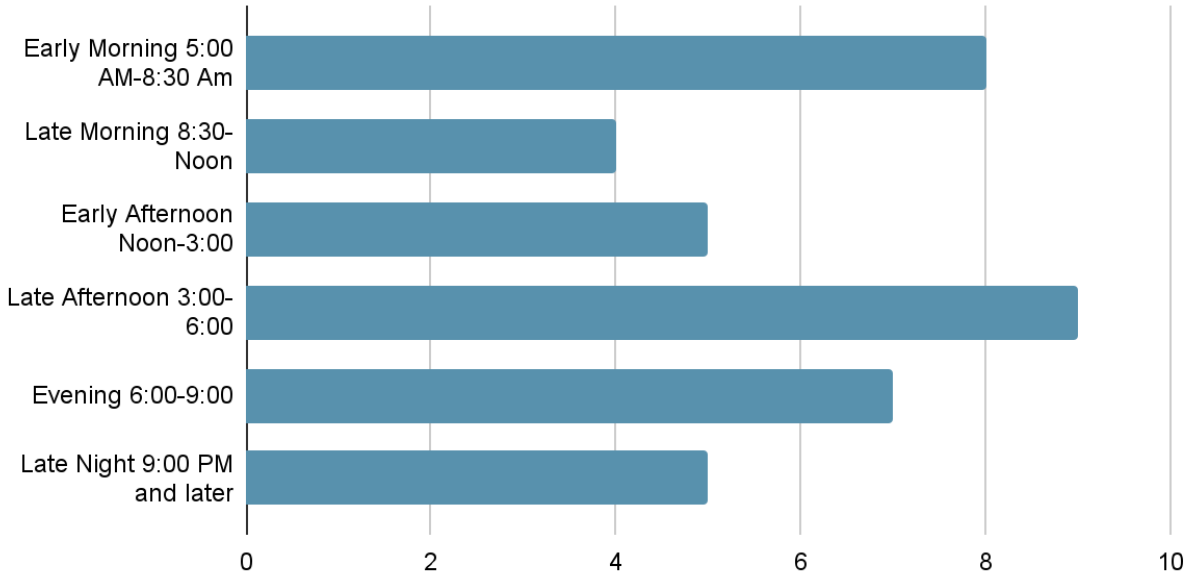
Surveys

The following survey summary includes the information gained from the following surveys that were performed. 19 surveys from the general public: 28% of individuals with disabilities completed the survey; 24% of older adults completed the survey.

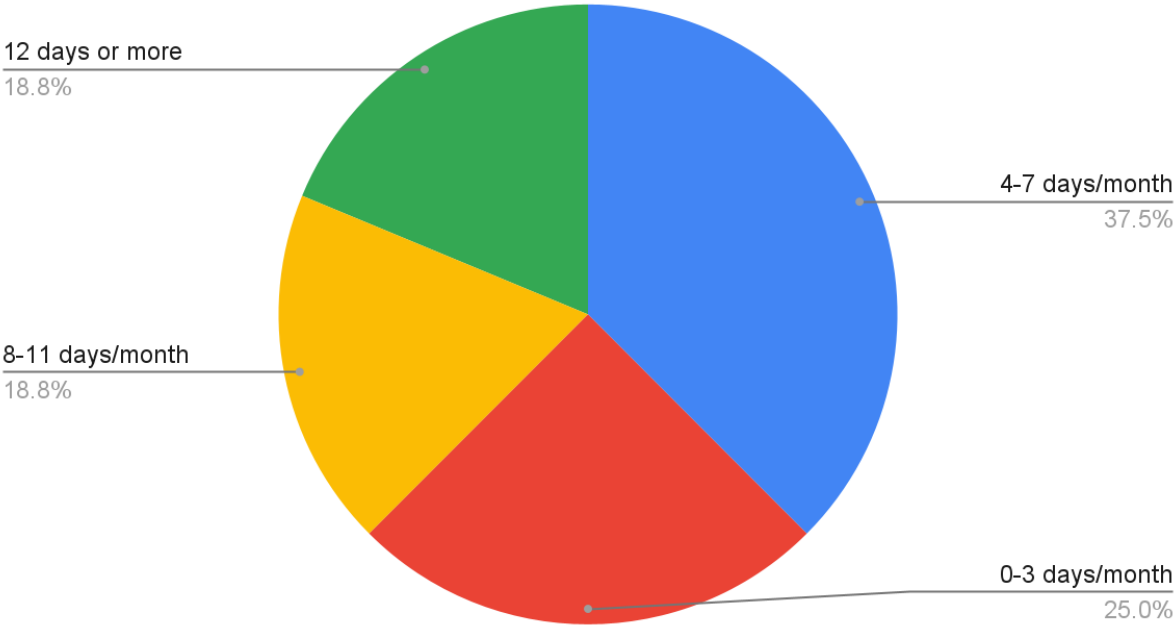
On what day(s) of the week is it hardest for you to get transportation?



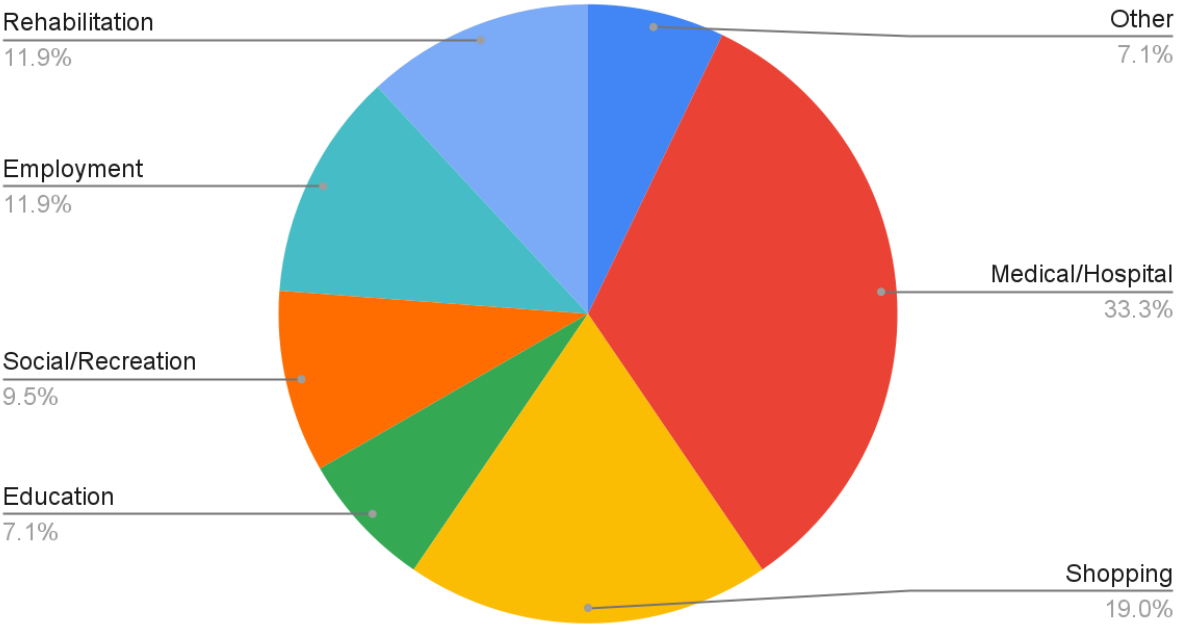
During what time(s) of the day is it hardest for you to get to and from destinations in Ashtabula County?



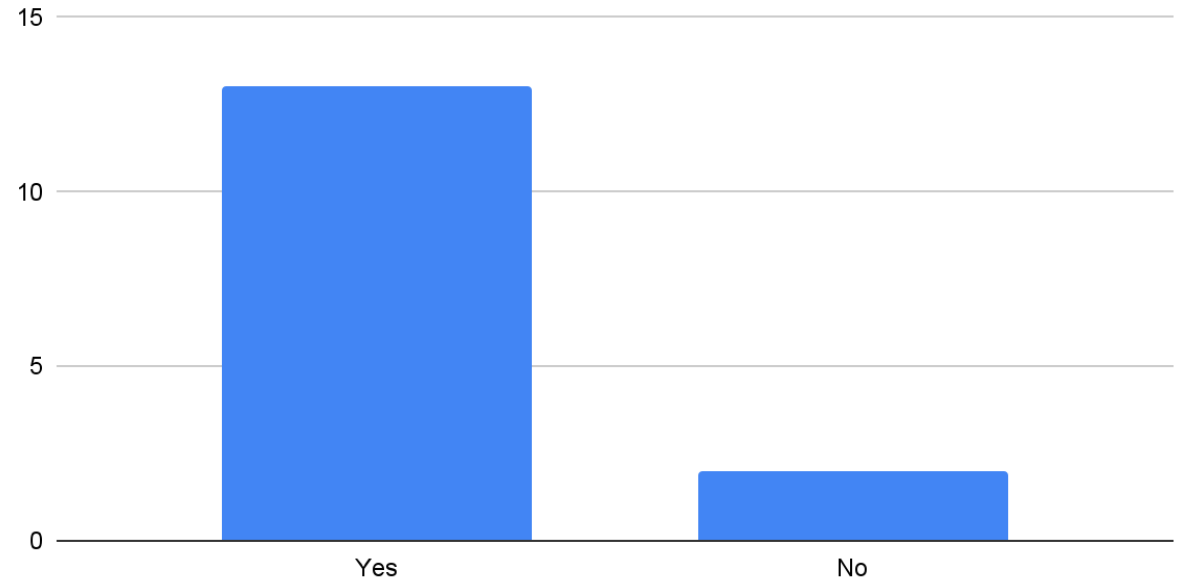
How often do you travel out of Ashtabula County?



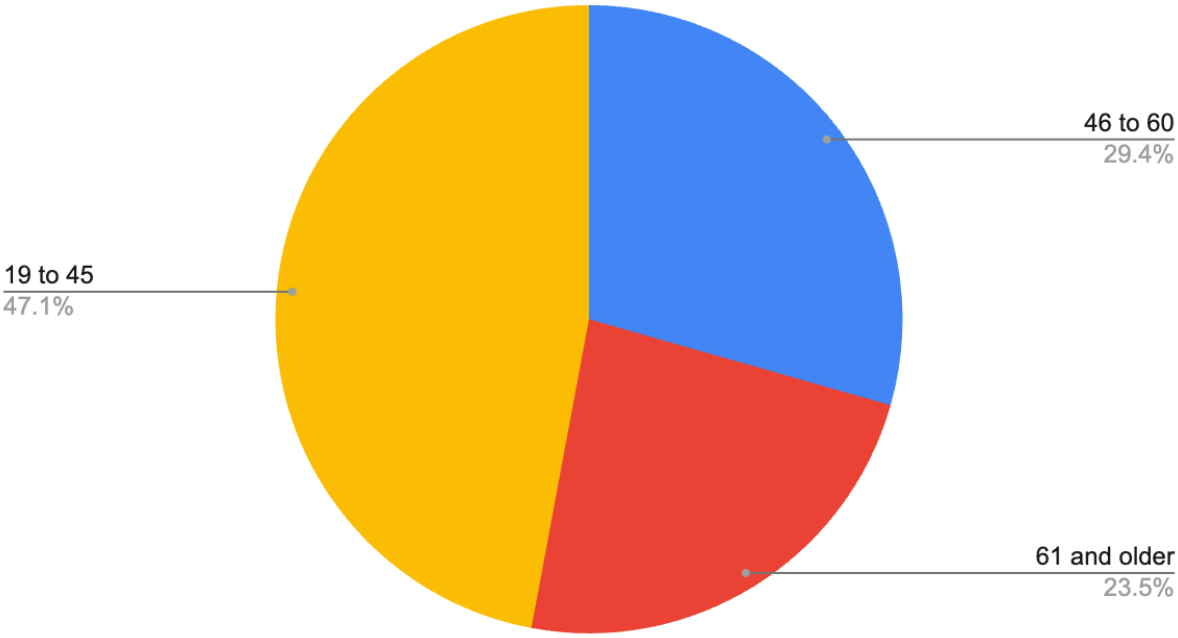
I use transportation services for the following reasons:



Would you take advantage of transportation programs dedicated specifically for work commutes or educational services?



What is your age group?



Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

- The population is decreasing in the county while the senior citizen population is steadily increasing, raising the concentration of senior citizens in the county.
- The current population of Ashtabula County according to the 2021 Ashtabula County Profile is 97,574 (2010 Census population is 101,497), a decrease of 5% from 102,728 in the 2000 Census.
- Ridership for all providers—especially in the demand response sector—is expected to rise dramatically to accommodate the increase in senior citizens that need transportation to medical appointments, social gatherings, and other important destinations to stay healthy and maintain independence.
- All communities are experiencing limited funds, which makes it important to coordinate transportation that will drive efficiency, reduce duplication of routes, and ensure that clients are transported in a safe and reliable manner.
- Ashtabula County sits on the Northeastern most part of Ohio, on the Ohio-Pennsylvania border and pressed against the shores of Lake Erie
- Ashtabula County is the largest county in Ohio, with a land area of 1,367.90 square miles. With 73 people per square mile, it is considered rural by the Census Bureau.
- Ashtabula County has three cities, seven villages, and twenty-seven townships
- Ashtabula County is home to many hospitals and medical facilities despite its low population and rural setting.
- With the large geographic area and relatively low population in a rural setting, getting timely and reliable transportation can be a struggle. Most residents travel to the northern part of the county to receive medical attention or travel out of the county into Trumbull and Geauga Counties.
- The average commute time in the southern portion of the county being 37 minutes, traveling north and across county borders is a struggle, but very important to the citizens of Ashtabula County.
- Alternative options for transportation such as Lyft and Uber are extremely limited in Ashtabula County
- There is still hesitancy by all transportation providers to coordinate transportation services, especially in the private for-profit sector
- A lack of funding to hire a mobility manager

Summary of Unmet Mobility Needs

The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

Exhibit D: Prioritized Unmet Mobility Needs

Rank	Unmet Need Description	Method Used to Identify and Rank Need
1	Marketing Services/Public Awareness: The need to create marketing strategies to promote awareness of available services utilizing technology and other medium throughout Ashtabula County. The need to create a "transportation brand" to be easily identifiable and recognizable.	Surveys, stakeholders
2	Coordination of Service Providers to Meet Client Needs and Improve Efficiencies: A mobility manager to enhance transportation coordination, promote public awareness, and to implement a marketing plan of transportation services throughout the County. Explore the sharing of software and training. Identified need for funding to maintain and operate safe, and reliable, efficient and cost-effective vehicles.	Surveys, professional stakeholders
3	Utilize Technology: Create apps to enable residents to schedule their own transportation and to seek funding to effectively utilize technology in transportation. A concern was the need to ensure "connectivity" throughout Ashtabula County as various parts of the County still experience little	Surveys, stakeholders, employees, employers, education

	or no internet access. There are many individuals who do not have smartphones or computer availability, as well.	
4	Resources and Funding to Enhance and Expand Availability of Transportation Services Throughout Ashtabula County: Gaps in transportation services were identified in southern Ashtabula County, Geneva, Jefferson and Conneaut. Also identified was the need to expand options for senior citizens, individuals with disabilities and the low to moderate income populations especially in situations where they do not qualify for existing programs.	Surveys, stakeholders

V. Goals and Strategies

Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for Ashtabula County should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, County Neighbor Program, Inc. developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to 4 of the identified primary gaps and needs.

The previous Ashtabula County Coordinated Transportation Plan was unable to address many of the goals set forth due to the Covid-19 epidemic. The shutdown severely limited the transportation industry, and the implementation of the strategies listed was put on hold. Due to this delay, the goals and strategies being addressed here are much the same as they were from the previous plan in 2018.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in service.

Goal #1: Marketing Services/Public Awareness/Communications

Need(s) Being Addressed: Educating the general public and professionals on availability of current services and processes

Strategy 1.1: Determine (or create) strategies to market certain demographics, including specific medical facilities within the region for medical patients, senior centers throughout the county for senior citizens, and social service agencies for low to moderate income individuals.

Timeline for Implementation: Ongoing

Action Steps: Create a “transportation brand”, coordinated website design, distribution of

brochures, flyers, Ashtabula County 2-1-1 system utilization, utilize technology to promote awareness, communication with medical providers, social service agencies, employers, businesses, senior centers, and individuals

Parties Responsible for Leading Implementation: Mobility Manager

Parties Responsible for Supporting Implementation: Stakeholders and Professional Community

Resources Needed: Electronic media, brochures, educational meetings, rack cards, postcards, website development

Potential Cost Range: $11,500

Potential Funding Sources: Foundations

Performance Measures/Targets: Apply for the Coordination Grant, approximately within the next year

Goal #2: **Coordination of Service Providers to Meet Client Needs and Improve Efficiencies**

Need(s) Being Addressed: Increased transportation options for gaps in service by age, geographic service gaps, service request gaps, time and day gaps, and addressing long commutes

Strategy 1.1: Hire a Mobility Manager for Ashtabula County

Strategy 2.1: Identify a single entity to be the central dispatcher of all transportation services in the county.

Strategy 3.1: Obtain software that will enable dispatchers to efficiently dispatch the trip request based on region, time of pickup/drop-off of trip request, etc. and to gather reporting information correctly and accurately.

Timeline for Implementation: As funding becomes available

Action Steps: Apply for the Coordination Grant ODOT; 5310 Specialized Transportation

Parties Responsible for Leading Implementation: Mobility Manager

Parties Responsible for Supporting Implementation: Stakeholders, Funding Sources, and Professional Community

Resources Needed: Mobility Manager, software, vehicles, funding, and staffing

Potential Cost Range: $750,000

Potential Funding Sources: ODOT Coordination Grant, 5310 Specialized Transportation Grant; Ashtabula County Commissioners; Ashtabula County Job & Family Services, Direction Home of Eastern Ohio, Foundations

Performance Measures/Targets: Apply for the Coordination Grant, approximately within the next year

Goal #3: **Utilize Technology**

Need(s) Being Addressed: Educating the general public and professionals on availability of current services and processes

Strategy 1.1: Create web-based applications to enable client point and click abilities in securing transportation options

Strategy 2.1: Create web-based technology for efficiencies for transportation providers

Timeline for Implementation: As funding becomes available

Action Steps: Partner with organizations and businesses i.e., Growth Partnership for the development of web-based applications; partner with Ashtabula County Commissioners for Ashtabula County transportation website; continue ongoing meetings with key stakeholders in Ashtabula County

Parties Responsible for Leading Implementation: Mobility Manager, Ashtabula County Commissioners

Parties Responsible for Supporting Implementation: Stakeholders, Funding Sources and Professional Community

Resources Needed: Software, funding, and staffing

Potential Cost Range: Approximately $100,000

Potential Funding Sources: Ashtabula County Commissioners, Direction Home of Eastern Ohio, Ashtabula County Senior Services Levy Advisory Board, Foundations

Performance Measures/Targets: Improved Ashtabula County technology connectivity

Goal #4: Resources and Funding to Enhance and Expand Availability of Transportation Services Throughout the County to Underserved Areas

Need(s) Being Addressed: Increased transportation options for gaps in service by age, geographic service gaps, service request gaps, time and day gaps, and addressing long commutes

Strategy 1.1: Expand options for residents throughout southern Ashtabula County, Geneva, Conneaut and Jefferson; provide expanded hours and weekend trips

Strategy 2.1: Purchase additional vehicles, replace vehicles past useful life, hire additional employees

Timeline for Implementation: A funding becomes available

Action Steps: Aggressively seek funding opportunities for operations and new vehicles; continue to partner with key stakeholders in Ashtabula County and with the Ohio Department of Transportation; explore ride sharing, Uber/Lyft services where appropriate

Parties Responsible for Leading Implementation: Mobility Manager

Parties Responsible for Supporting Implementation: Stakeholders, Transportation Providers, Funding Sources, and Professional Community

Resources Needed: Software, vehicles, funding, and staffing

Potential Cost Range: Approximately $600,000

Potential Funding Sources: Ashtabula County Job & Family Services, Direction Home of Eastern Ohio, Ashtabula County Commissioners, Ashtabula County Senior Services Levy Advisory Board, Foundations

Performance Measures/Targets: Utilize useful life requirements for software and rolling stock; pursue funding for staffing and funding for operations

VI. Plan Adoption

After all the research, data gathering, interviews, focus group results, survey results, and ongoing meetings, the proposed Plan was reviewed at a meeting of the Stakeholders. A presentation to the Ashtabula County Board of Commissioners of the proposed plan was made in a public meeting.

The Ashtabula County Commissioners formally accepted the updated Ashtabula County Coordinated Transportation Plan on _____. _____ it was submitted to the Ohio Department of Transportation.

RESOLUTION NUMBER 2014-254 ACCEPTING THE UPDATED ASHTABULA COUNTY COORDINATED TRANSPORTATION PLAN

The Board of County Commissioners of Ashtabula County, Ohio, met on the 21st day of October 2014, in regular session at the offices of said Board in the Old Courthouse Building, 2nd Floor, Jefferson, Ohio, with the following members present: Kathryn Whittington, J.P. Ducro, and Casey Kozlowski.

WHEREAS, on _____, by Resolution No. 2008-410, the Coordinated Transportation Plan was accepted; and

WHEREAS, Ashtabula County Commissioners along with leaders amongst various social service organizations within the county, invited area providers to participate in the development of this plan; and

WHEREAS, The need for a plan was due to increased public transportation costs and larger demand of services. The result of this effect was the formation of the Ashtabula County Coordinated Transportation Advisory Board; and

WHEREAS, the following is a list of issues identified and being addressed in the plan:
1. Elderly and Individuals with Disabilities (identified in 2008)

2. Job Access and Reverse Commute (identified in 2008)
3. New Freedom (identified in 2008)
4. Employees commuting to and from job sites (identified in 2014)
5. Transportation for clients with specific medical concerns (identified in 2014)
6. Student transportation (identified in 2014)
7. Expanding Elderly and Disabled population (identified in 2023)
8. Accessibility of Transportation information (identified in 2023)

WHEREAS, It is our goal to access additional funding by submitting the updated "Ashtabula County Coordinated Transportation Plan" to meet requirements for federal funding; and

WHEREAS, the Ashtabula County Commissioners strongly support the coordination of transportation services in Ashtabula County for the benefit of the residents of the County; and

WHEREAS, said updates to the Transportation Plan have been duly examined by this Board and found to be necessary; now

THEREFORE, BE IT RESOLVED, By the Board of Commissioners of Ashtabula County, Ohio, that the updated "Ashtabula County Coordinated Transportation Plan" is hereby accepted.

BE IT FURTHER RESOLVED, that said plan be hereby submitted to the Ohio Department of Transportation, Office of Transit.

MOTION: Moroski moved the adoption, Carlo seconded. DISCUSSION: None

VOTE: Yeas: Nays: None Abstained: None Absent:

Whereupon the resolution was declared passed unanimously.

Appendix A: List of Planning Committee Participants

The planning committee consists of representatives from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

Agency Representation

Name	Agency
Kathryn Whittington	Ashtabula County Board of Commissioners
J.P. Ducro	Ashtabula County Board of Commissioners
Casey Kozlowski	Ashtabula County Board of Commissioners
Patrick Arcaro	Ashtabula County Job & Family Services
Carol Lennon	Ashtabula County Job & Family Services
Dr. Jerome Brockway	Ashtabula County Senior Levy Advisory Board
Joe Rossi	Direction Home of Eastern Ohio
Barbara Klingensmith	Country Neighbor Program, Inc.
Brittany Shriver	Country Neighbor Program, Inc.
Scott Wludyga	Ashtabula County Technical and Career Center
Bill Creed	Gazette Publications
Mirta-Reyes Chapman	Eastgate Regional Council of Government

In addition to the participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, Country Neighbor Program, Inc. and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Barbara Klingensmith
Country Neighbor Program, Inc.
(440)437-6311
barbk@countryneighbor.org

Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Barbara Klingensmith
Country Neighbor Program, Inc.
(440)437-6311
barbk@countryneighbor.org

Annual Review [DATE]

Provide a brief description of any annual reviews that have occurred, including a summary of the review meeting and a brief summary of any changes were made.

Amendment [DATE]

If the plan has been amended between annual reviews, include that information here.

Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

Coordination – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

FAST Act – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

Gaps in Service – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

Lead Agency – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

Ashtabula County Coordinated Transportation Planning Committee – The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

Ridership – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

Section 5310 Program – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

Section 5311 Program – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Subrecipients may include state

or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

Section 5307 Program – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

Transportation – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

Unmet Transportation Needs – Transportation that is wanted or desired but is not currently available.